



Memorandum

TO: HONORABLE CITY COUNCIL

FROM: Councilmember Arjun Batra:

SUBJECT: 911 Event Data
Analysis Report

DATE: February 27, 2024

APPROVED:

RECOMMENDATION:

Accept the recommendations contained in the memo from Councilmembers Ortiz, Torres, and Jimenez, with following additional direction,

- Return to the Public Safety, Finance, and Strategic Support Committee in the Fall of 2024 with an update on collaboration and coordination efforts with the County, as well as information on staffing and budget needs for expanding this work in the future.

BACKGROUND:

This report is crucial because it helps us understand how we might optimize emergency response effectiveness and alleviating police officers from calls where their specialized skills may not be the most appropriate. By figuring out when other responders, like mental health experts or peer support specialists, might be more helpful, especially in situations like mental health crises or with unhoused individuals, we can offer better support to those who need it most. Looking at different types of police events, from domestic violence to parking violations, helps us understand where we can make the biggest impact. The findings show that we need to work closely with Santa Clara County to expand our alternative response services. But it also reminds us that we've got more work to do to figure out how to increase these services and what it'll cost. Continuing to collaborate and coordinate with the county is key as we move forward in making our emergency response system more effective and compassionate.