



Neighborhood Services & Education Committee - City of San José: Report on City Implementation Plan for the Community Plan to End Homelessness 2020-2025

December 14, 2023

Rosalynn Hughey, Deputy City Manager

**Karla Alvarez, Community Programs
Administrator, San José Public Library**

**Jon Cicirelli, Director, Parks Recreation & Neighborhood
Services**

**Nanci Klein, Director, Office of Economic Development &
Cultural Affairs**

Omar Passons, Deputy City Manager

Plan Built on 3 Core Strategies

The Framework

STRATEGY 1	STRATEGY 2	STRATEGY 3
 <p data-bbox="457 997 852 1235">Address the root causes of homelessness through system and policy change</p>	 <p data-bbox="963 997 1325 1235">Expand homelessness prevention and housing programs to meet the need</p>	 <p data-bbox="1451 943 1822 1224">Improve quality of life for unsheltered individuals and create healthy neighborhoods for all</p>

A San José for Everyone

A shared vision that is rooted in the Community Plan and seeks to...

- End Suffering on the Street
- Share and Protect Public Spaces
- Expect Cleanliness From Each Other
- Create Opportunity

End Suffering on the Street

- **Housing Department has a significant role**
 - **Over 8,000 people permanently housed since 2020**
 - **Operating 493 temporary housing units, adding hundreds more**
 - **Preventing homelessness for over 1,600 households last year**
 - **Preventing displacement with eviction protection and rent stabilization**
 - **Informing safe outdoor alternatives and supportive RV parking**
- **Committed to centering voices of people who have experienced homelessness**
- **Working with City Departments and regional partners on coordinated connections and support**

End Suffering on the Street

Category C

Prioritize development of housing for extremely low-income individuals and families making 30% of Area Median Income or less and set joint targets.

CITY ACTION

Description of Action

Release \$50 million Notice of Funding Availability for new affordable multi-family rental housing. Prioritize 40% of available funds for extremely low-income households.

Outcome Goal for 2024

Fund approximately 400 new apartments, of which approximately 180 ELI units.

Department (Contact)

Housing (Ragan Henninger)



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Provide a broad range of supports to prevent homelessness.

Category A

Expand the Homelessness Prevention System to prevent homelessness for an additional 7,000 households who are at risk by providing targeted financial assistance and supportive services.

CITY ACTION

Description of Action

Invest \$4.7 million in Homelessness Prevention System during FY 2023-24.

Outcome Goal for 2024

Prevent approximately 1,700 individuals from falling into homelessness.

Department (Contact)

Housing (Ragan Henninger)

Share and Protect Public Spaces

- Many ways the City shares and protects public spaces
 - Fostering access to public buildings, like libraries
 - Making parks and community centers welcoming
 - Protecting natural resources like waterways
 - Hazard mitigation and fire prevention in public right-of-way
- Library has unique trust relationship with community
- Library is a well-positioned partner

Share and Protect Public Spaces

Category D

Create a referral system where unhoused residents can access information and services, such as available temporary housing and homeless services.

CITY ACTIONS

Description of Action

Train San Jose Public Library staff to assist users in accessing the County's Homeless Management Information System (HMIS) portal and establish points of contact with County service providers for referrals.

Outcome Goal for 2024

Establish access points to County HMIS portal at 2 library locations to support individuals in the HMIS community queue.

Department (Contact)

Library (Karla Alvarez)

Category B

Partner with corporations to create living wage job opportunities for people who are unhoused or at risk of homelessness.

CITY ACTION

Description of Action

Library partners with a Community Based Organization to organize job fairs featuring employers who value the lived experience of individuals who have/are experienced housing vulnerability.

Outcome Goal for 2024

Host at least 3 job fairs for at least 250 unhoused individuals or people at risk of homelessness.

Department (Contact)

Library (Karla Alvarez)

Expect Cleanliness of Each Other

- **Parks, Recreation & Neighborhood Services (PRNS) has many roles**
 - **Prevent and address illegal dumping, often by businesses/contractors**
 - **Provide regular trash service to 150+ encampment locations**
 - **Establish biowaste services to lived-in vehicles**
 - **Engage unhoused residents through Cash4Trash**
 - **Enhanced Clean-up and Abatement when necessary**
- **Committed to centering voices of people who have experienced homelessness**
- **Other Departmental Partners**

Expect Cleanliness of Each Other

Description of Action

Evaluate changes to Encampment Management Policy to enhance cleanliness and safety for housed and unhoused residents.

Department (Contact)

CMO (Omar Passons); PRNS (Jon Cicirelli)

Outcome Goal for 2024

Present analysis of potential changes to City Council during budget process.

Description of Action

Provide regular trash collection services at service locations in or near encampments throughout the City.

Department (Contact)

PRNS (Olympia Williams)

Outcome Goal for 2024

Provide regular trash collection at 85% of identified and appropriate encampment locations.

Create Opportunity

- **Helping San José residents thrive is essential**
 - **Connection to services and support**
 - **Expanding Workforce Development**
 - **Seeking Opportunities for Upward Mobility**
- **Deep, intentional partnership**
- **Balancing a range of competing priorities**

Create Opportunity



2

Ensure that people involved in the criminal justice system do not become homeless.

Category E

Expand existing and develop new housing and workforce development programs to successfully reintegrate people leaving probation, parole, jails, and prisons into the community.

CITY ACTION

Description of Action

Coordinate with Office of Economic Development and Cultural Affairs and Santa Clara County on options for expanding workforce options to people exiting custodial settings.

Outcome Goal for 2024

Identify one appropriate pilot or expansion partnership opportunity.

Department (Contact)

CMO (Omar Passons)

Category A

Increase the number of mobile crisis teams with clinical staff and expand their hours, to support individuals experiencing severe mental health and substance use crises.

CITY ACTION

Description of Action

The Collab coordinated storefront program at 50 St. John Street will provide trained professionals to offer support to most vulnerable in downtown San José.

Outcome Goal for 2024

Open The Collab and begin serving downtown residents in Fiscal Year 2023-2024.

Department (Contact)

OEDCA and Housing (Ragan Henninger)

Looking Ahead

Housing Continuum – Modeling Need



Key Takeaways

- **Committed to the Regional Community Plan**
- **Committed to a One Team, coordinated approach across all departments**
- **Committed and accountable to everyone in San José**



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