

Attachments



# Memorandum

**TO:** HONORABLE MAYOR  
AND CITY COUNCIL

**FROM:** Jennifer A. Maguire

**SUBJECT:** SEE BELOW

**DATE:** May 3, 2024

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**SUBJECT: PUBLIC HEARING ON THE 2024-2025 PROPOSED OPERATING AND CAPITAL BUDGETS AND THE 2024-2025 PROPOSED FEES AND CHARGES FOR THE CITY OF SAN JOSE, INCLUDING A REVISION OF PERCENTAGE ALLOCATIONS OF MEASURE E REAL PROPERTY TRANSFER TAX REVENUES.**

Available for your information is the:

[2024-2025 Proposed Capital Budget and 2025-2029 Proposed Capital Improvement Program](#)

[2024-2025 Proposed Operating Budget](#)

[2024-2025 Proposed Fees and Charges](#)

A handwritten signature in black ink that reads "Jennifer A. Maguire".

Jennifer A. Maguire  
City Manager

For questions, please contact Jim Shannon, Budget Director, at (408) 535-8144.



# Memorandum

**TO:** HONORABLE MAYOR AND  
CITY COUNCIL

**FROM:** Jim Shannon

**SUBJECT:** 2024-2025 BUDGET STUDY  
SESSIONS SCHEDULE AND  
AGENDAS

**DATE:** May 6, 2024

Approved

Date 5/6/2024

The 2024-2025 Budget Study Sessions for the Operating and Capital Budgets, and the Fees and Charges document are scheduled for May 8 to May 16, 2024, starting at 9:00 am each day.

Attached is the master schedule (Attachment A) as well as the detailed agendas (Attachment B) for each day of the Budget Study Sessions. Please note that discussion items may be advanced or delayed if the City Council completes discussion of items sooner or later than scheduled, or takes items out of order.

The 2024-2025 Proposed Operating Budget is primarily organized by departments. However, the Study Sessions are held by City Service Area (CSA) to demonstrate the integration of departmental core services into the City's five key lines of business: Community and Economic Development; Environmental and Utility Services; Neighborhood Services; Public Safety; and Transportation and Aviation Services. The sixth CSA referred to as Strategic Support represents internal functions that enable the other five CSAs to provide services to the community. The City Organization by City Service Area (CSA Map) (Attachment C) and the City Organization by Department/City Service Area/Core Service/Program (Department Map) (Attachment D) provide an overview of each CSA by identifying the departments and respective core services contributing to the CSA outcomes as well as an overview of each department by identifying the CSA and respective core services and programs contributing to the CSA.

To facilitate the review of the 2024-2025 Proposed Operating Budget by CSA, the detailed agendas list the departments that contribute to the CSA that will be discussed in the Budget Study Sessions. For departments whose core services align to more than one CSA, the agendas reference the core services associated with the particular CSA under review (e.g., the *Fire Safety Code Compliance* Core Service is discussed in the Community and Economic Development CSA while the remaining Fire Department core services are discussed in the Public Safety CSA).

The attached detailed agendas for the Operating Budget Study Sessions reference sections in the 2024-2025 Proposed Operating Budget as follows:

- City Departments/Council Appointees Section  
(Service Delivery Framework, Department Budget Summary, Budget Reconciliation, Budget Changes by Department, and Departmental Position Detail); and
- City-Wide Section  
(City-Wide Expenses and General Fund Capital, Transfers, and Reserves).

Although not specifically presented, the more technical information regarding the Operating Budget can be found in the following sections: General Fund Revenue Estimates and Source and Use of Funds Statements.

The 2024-2025 Proposed Fees and Charges Report is scheduled to be discussed on Wednesday, May 15, 2024, after the 2024-2025 Proposed Operating Budget Study Sessions. Any questions on the Fees and Charges Report will be answered at that time.

The Capital Budget Study Session is also scheduled for Wednesday, May 15, 2024. The Capital Budget presentation is also organized by CSA, which integrate capital programs with the CSAs that they support. Please refer to the Capital Programs by City Service Area (Attachment E).

May 16, 2024 is reserved should additional discussion be required.

Please contact me at [jim.shannon@sanjoseca.gov](mailto:jim.shannon@sanjoseca.gov) or Claudia Chang, Deputy Budget Director, at [claudia.chang@sanjoseca.gov](mailto:claudia.chang@sanjoseca.gov) , if you have questions or would like assistance with the agendas.



JIM SHANNON  
Budget Director

Attachments:

- A. Budget Study Sessions Schedule
- B. Detailed Budget Study Session Agendas
- C. City Service Area Map
- D. Department Map
- E. Capital Programs by City Service Area

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**2024-2025  
CITY OF SAN JOSE  
BUDGET STUDY SESSIONS**

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ITEM*	DATE	TIME
<b>2024-2025 Operating Budget</b>		
□ Overview	Wednesday, May 8, 2024	9:00 am – 10:00 am
<i>City Service Area Review</i>		
□ Community & Economic Development	Wednesday, May 8, 2024	10:00 am – 11:00 am
□ Public Safety	Wednesday, May 8, 2024	11:00 am – 12:00 pm
□ Neighborhood Services	Thursday, May 9, 2024	9:00 am – 10:00 am
□ Transportation & Aviation Services	Thursday, May 9, 2024	10:00 am – 11:00 am
□ Environmental & Utility Services	Thursday, May 9, 2024	11:00 am – 12:00 pm
□ Strategic Support/Appointees	Wednesday, May 15, 2024	9:00 am – 9:45 am
□ Fees and Charges	Wednesday, May 15, 2024	9:45 am – 10:30 am
<b>2024-2025 Capital Budget &amp; 2025-2029 Capital Improvement Program</b>		
□ Overview	Wednesday, May 15, 2024	10:30 am – 11:00 am
□ Capital Program Review	Wednesday, May 15, 2024	11:00 am – 12:00 pm

- Community and Economic Development
- Environmental & Utility Services
- Neighborhood Services
- Public Safety
- Transportation & Aviation Services
- Strategic Support

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**Additional Session**

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The following date and time is also held should additional discussion be required:

- Thursday, May 16, 2024 from 9:00 am – 12:00pm

\* Items may be taken out of order or in advance of the scheduled time if the City Council completes its discussion of the item scheduled prior to the next item. For information, call Agenda Services at 535- 8285.

As of April 22, 2024



## 2024-2025 PROPOSED OPERATING BUDGET

### STUDY SESSION

### AGENDA\*

Wednesday, May 8, 2024  
9:00 am – 12:00 pm

Opening Comments	Mayor Matt Mahan
Introduction of Proposed Operating Budget	Jennifer Maguire
Overview Presentation	Jim Shannon/Nanci Klein
Discussion of City Departments and City-Wide	

<b>City Service Area</b>	<b>Pages</b>
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#### COMMUNITY AND ECONOMIC DEVELOPMENT

1. <u>City Service Area</u>	235 - 250
2. <u>City Departments</u>	
City Manager – Office of Economic Development and Cultural Affairs	403 - 423
Fire Department <i>Fire Safety Code Compliance</i>	485 - 504
Housing Department	505 – 526
<b>Except:</b> <i>Homelessness Response and Solutions (discussed as part of the Neighborhood Services CSA)</i>	
Planning, Building and Code Enforcement Department	625 - 649
<b>Except:</b> <i>Code Enforcement (discussed as part of the Neighborhood Services CSA)</i>	
Public Works Department <i>Regulate/Facilitate Private Development</i>	683 - 710
3. <u>City-Wide</u>	
City-Wide Expenses – Community and Economic Development CSA	757 - 791
General Fund Capital, Transfers, and Reserves – Community and Economic Development CSA	793 - 811



## 2024-2025 PROPOSED OPERATING BUDGET

### STUDY SESSION

### AGENDA\*

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Wednesday, May 8, 2024

9:00 am – 12:00 pm

Discussion of City Departments and City-Wide

**City Service Area** **Pages**

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#### **PUBLIC SAFETY**

1. <u>City Service Area</u>	275 - 287
2. <u>City Departments</u>	
Fire Department	485 - 504
<b><u>Except:</u></b> <i>Fire Safety Code Compliance (discussed as part of the Community and Economic Development CSA)</i>	
Independent Police Auditor	543 - 553
Office of the City Manager <i>City-Wide Emergency Management</i>	383 - 401
Police Department	651 - 681
3. <u>City-Wide</u>	
City-Wide Expenses – Public Safety CSA	757 - 791
General Fund Capital, Transfers, and Reserves – Public Safety CSA	793 - 811



# 2024-2025 PROPOSED OPERATING BUDGET

## STUDY SESSION

### AGENDA\*

Thursday, May 9, 2024

9:00 am – 12:00 pm

Discussion of City Departments and City-Wide

<b><u>City Service Area</u></b>	<b><u>Pages</u></b>
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### NEIGHBORHOOD SERVICES

1.	<u>City Service Area</u>	261 - 273
2.	<u>City Departments</u>	
	Housing Department	505 - 526
	<i>Homelessness Response and Solutions</i>	
	Library Department	573 - 587
	Parks, Recreation and Neighborhood Services Department	595 - 624
	Planning, Building and Code Enforcement Department	625 - 649
	<i>Code Enforcement</i>	
	Public Works Department	683 - 710
	<i>Animal Care and Services</i>	
3.	<u>City-Wide</u>	
	City-Wide Expenses – Neighborhood Services CSA	757 - 791
	General Fund Capital, Transfers, and Reserves – Neighborhood Services CSA	793 - 811



## 2024-2025 PROPOSED OPERATING BUDGET

### STUDY SESSION

### AGENDA\*

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Thursday, May 9, 2024  
9:00 am – 12:00 pm

Discussion of City Departments and City-Wide

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<u>City Service Area</u>	<u>Pages</u>
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#### TRANSPORTATION AND AVIATION SERVICES

1. <u>City Service Area</u>	289 – 298
2. <u>City Departments</u>	
Airport Department	329 - 348
Transportation Department	721 - 755
<b><u>Except:</u></b> <i>Sanitary Sewer Maintenance and Storm Sewer Maintenance (discussed as part of the Environmental and Utility Services CSA)</i>	
3. <u>City-Wide</u>	
City-Wide Expenses – Transportation and Aviation Services CSA	757- 791
General Fund Capital, Transfers, and Reserves – Transportation and Aviation Services CSA	793 - 811



## 2024-2025 PROPOSED OPERATING BUDGET

### STUDY SESSION

### AGENDA\*

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Thursday, May 9, 2024

9:00 am – 12:00 pm

Discussion of City Departments and City-Wide

**City Service Area** **Pages**

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#### ENVIRONMENTAL AND UTILITY SERVICES

1. <u>City Service Area</u>	251 - 260
2. <u>City Departments</u>	
Energy Department	425 - 436
Environmental Services Department	437 - 464
Transportation Department	721 - 755
<i>Sanitary Sewer Maintenance and Storm Sewer Maintenance</i>	
3. <u>City-Wide</u>	
City-Wide Expenses – Environmental and Utility Services CSA	757 - 791
General Fund Capital, Transfers, and Reserves – Environmental and Utility Services CSA	793 - 811



## 2024-2025 PROPOSED OPERATING BUDGET

### STUDY SESSION

### AGENDA\*

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Wednesday, May 15, 2024

9:00 am – 12:00 pm

Discussion of City Departments and City-Wide

**City Service Area** **Pages**

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#### STRATEGIC SUPPORT/APPOINTEES

1. <u>City Service Area</u>	299 - 309
2. <u>City Departments</u>	
Finance Department	465 - 483
Human Resources Department	527 - 541
Information Technology Department	555 - 571
Public Works Department	683 - 710
<b>Except:</b> <i>Regulate/Facilitate Private Development (discussed as part of the Community and Economic Development CSA)</i>	
3. <u>City Service Area – Mayor, City Council and Appointees</u>	311 - 328
4. <u>Mayor, City Council and Appointees</u>	
Office of the City Attorney	349 - 360
Office of the City Auditor	361 - 370
Office of the City Clerk	371 - 382
Office of the City Manager	383 - 401
Office of Retirement Services	711 - 719
5. <u>City-Wide</u>	
City-Wide Expenses – Strategic Support/Appointees	757 – 791
General Fund Capital, Transfers, and Reserves – Strategic Support/Appointees CSA	793 - 811



## **2024-2025 PROPOSED OPERATING BUDGET**

### **STUDY SESSION**

#### **AGENDA\***

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**Wednesday, May 15, 2024  
9:00 am – 12:00 pm**

Discussion of City Departments and City-Wide

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**PROPOSED FEES AND CHARGES**

**See separate document**



**2024-2025 PROPOSED CAPITAL BUDGET**  
**2025-2029 PROPOSED CAPITAL IMPROVEMENT PROGRAM**  
**STUDY SESSION**  
**AGENDA\***

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**Wednesday, May 15, 2024**  
**9:00 am – 12:00 pm**

Opening Comments	Mayor Matt Mahan
Introduction of Proposed Capital Budget	Jim Shannon
Overview Presentation	Jim Shannon/Matt Loesch
Discussion of Capital Budget	

<b>City Service Area</b>	<b>Pages</b>
<b>Community and Economic Development</b>	107 - 108
<i>Developer Assisted Projects Capital Program</i>	109 - 124
<b>Environmental and Utility Services</b>	125 - 126
<i>Sanitary Sewer System Capital Program</i>	127 - 153
<i>Storm Sewer System Capital Program</i>	155 - 177
<i>Water Pollution Control Capital Program</i>	179 - 206
<i>Water Utility System Capital Program</i>	207 - 225
<b>Neighborhood Services</b>	227 - 228
<i>Library Capital Program</i>	229 - 244
<i>Parks and Community Facilities Development Capital Program</i>	245 - 458
<b>Public Safety</b>	459 - 460
<i>Public Safety Capital Program</i>	461 - 490



**2024-2025 PROPOSED CAPITAL BUDGET**  
**2025-2029 PROPOSED CAPITAL IMPROVEMENT PROGRAM**  
**STUDY SESSION**  
**AGENDA\***

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**Wednesday, May 15, 2024**  
**9:00 am – 12:00 pm**

Discussion of Capital Budget (Cont'd)

<b>City Service Area</b>	<b>Pages</b>
<b>Transportation and Aviation Services</b>	491 - 492
<i>Airport Capital Program</i>	493 - 533
<i>Parking Capital Program</i>	535 - 546
<i>Traffic Capital Program</i>	547 - 655
<b>Strategic Support</b>	657 - 658
<i>Communications Capital Program</i>	659 - 667
<i>Municipal Improvements Capital Program</i>	669 - 688
<i>Service Yards Capital Program</i>	689 - 701

**CITY OF SAN JOSE  
2024-2025 PROPOSED OPERATING BUDGET  
CITY ORGANIZATION BY CITY SERVICE AREA**

**Community and Economic Development**

**Economic Development and Cultural Affairs**  
 Arts and Cultural Development  
 Business Development and Economic Strategy  
 Real Estate Services  
 Regional Workforce Development

**Fire**  
 Fire Safety Code Compliance

**Housing**  
 Affordable Housing Portfolio Management  
 Housing Production and Preservation  
 Neighborhood Investments  
 Rent Stabilization and Tenant Protections

**Planning, Building and Code Enforcement**  
 Citywide Land Use Planning  
 Development Plan Review and Building Construction

**Public Works**  
 Regulate/Facilitate Private Development

**Environmental and Utility Services**

**Energy Department**  
 Providing Clean Energy to the Community  
 Energy Customer Support  
 Energy Community Programming

**Environmental Services**  
 Potable Water Delivery  
 Recycled Water Management  
 Recycling and Garbage Services  
 Stormwater Management  
 Sustainability and Environmental Health  
 Wastewater Management

**Transportation**  
 Sanitary Sewer Maintenance  
 Storm Sewer Maintenance

**Neighborhood Services**

**Housing**  
 Homelessness Response and Solutions

**Library**  
 Access to Information, Library Materials, and Digital Resources  
 Literacy and Learning, Formal and Lifelong Self-Directed Education

**Parks, Recreation and Neighborhood Services**  
 Community Facilities Development  
 Community Services  
 Parks Maintenance and Operations  
 Recreation Services

**Planning, Building and Code Enforcement**  
 Code Enforcement

**Public Works**  
 Animal Care and Services

**Public Safety**

**City Manager**  
 City-Wide Emergency Management

**Fire**  
 Emergency Response  
 Fire Prevention

**Independent Police Auditor**  
 Independent Police Oversight

**Police**  
 Crime Prevention and Community Education  
 Investigative Services  
 Regulatory Services  
 Respond to Calls for Service and Patrol Support

**Transportation and Aviation Services**

**Airport**  
 Airport Marketing and Communications  
 Airport Facilities  
 Airport Operations

**Transportation**  
 Parking Services  
 Pavement Maintenance  
 Street Landscape Maintenance  
 Traffic Maintenance  
 Transportation Planning and Project Delivery  
 Transportation Safety and Operations

**Strategic Support**

<b>Finance</b> Debt and Treasury Management Disbursements Financial Reporting Purchasing and Risk Management Revenue Management	<b>Information Technology</b> Business Solutions San José 311 Technology Infrastructure and Operations
<b>Human Resources</b> Employee Benefits Employment Services Health and Safety Training and Development	<b>Public Works</b> Facilities Management Fleet and Equipment Services Plan, Design, and Construct Public Facilities and Infrastructure

**Mayor, City Council, and Appointees**

<b>Mayor and City Council</b> City Council Council General Office of the Mayor	<b>City Clerk</b> City Clerk Services
<b>City Attorney</b> Legal Services	<b>City Manager</b> Lead and Manage the Organization
<b>City Auditor</b> Audit Services	<b>Retirement Services</b> Retirement Plan Administration

**CITY OF SAN JOSE**  
**2024-2025 PROPOSED OPERATING BUDGET**  


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**CITY ORGANIZATION BY DEPARTMENT/  
CITY SERVICE AREA/CORE SERVICE/PROGRAM**

**Airport**

**Transportation and Aviation Services CSA**  
**Airport Marketing and Communications**  
Airport Marketing and Communications  
**Airport Facilities**  
Airport Facilities Administration  
Airport Facilities Parking and Roadways Maintenance  
Airport Planning and Capital Development  
Airport Terminals Maintenance  
Airsides Maintenance  
**Airport Operations**  
Airport Parking and Roadways Operations  
Airsides Operations  
Operations Administration  
Terminals Operations  
**Strategic Support\***

**City Manager**

**Public Safety CSA**  
**City-Wide Emergency Management**  
Emergency Management  
Emergency Preparedness and Planning  
**Strategic Support CSA**  
**Lead and Manage the Organization**  
Administration, Policy, and Intergovernmental Relations  
Budget Office  
Civic Innovation  
Communications  
Employee Relations  
Executive Leadership/City Management  
Racial Equity  
**Strategic Support\***

**City Attorney**

**Strategic Support CSA**  
**Legal Services**  
Legal Representation  
Legal Transactions  
**Strategic Support\***

**Energy**

**Environmental and Utility Services CSA**  
**Providing Clean Energy to the Community**  
Energy Conventional Energy Supply  
Energy Hydro Power Supply  
Energy Power Scheduling and Other Supply  
Energy Regulatory Compliance  
Energy Renewable Energy Supply  
Energy Risk Management  
**Energy Customer Support**  
Energy Data and Call Center Management  
Energy Marketing and Public Affairs  
**Energy Community Programming**  
Local Energy Programs  
**Strategic Support\***

**City Auditor**

**Strategic Support CSA**  
**Audit Services**  
Performance Audits  
**Strategic Support\***

**City Clerk**

**Strategic Support CSA**  
**City Clerk Services**  
Facilitate the City's Legislative Process  
**Strategic Support\***

**Economic Development and Cultural Affairs**

**Community and Economic Development CSA**  
**Arts and Cultural Development**  
Arts and Cultural Development Administration  
Convention and Visitors Bureau  
Cultural Grants  
Cultural Facilities Operations and Maintenance  
Outdoor Events  
Public Art/Placemaking  
**Business Development and Economic Strategy**  
Business District Management  
Business Outreach and Assistance  
Development Attraction and Facilitation  
Downtown Management  
Economic Policy Analysis/Communications  
**Real Estate Services**  
City Lease Administration  
City Property Acquisition and Sales  
**Regional Workforce Development**  
Workforce Development Services  
Workforce Innovation and Opportunity Act Board  
Support and Administration  
**Strategic Support\***

**CITY OF SAN JOSE**  
**2024-2025 PROPOSED OPERATING BUDGET**  


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**CITY ORGANIZATION BY DEPARTMENT/  
CITY SERVICE AREA/CORE SERVICE/PROGRAM**

**Environmental Services**

**Environmental and Utility Services CSA**

**Potable Water Delivery**

Municipal Water System Operations and Maintenance  
Municipal Water System Planning and Capital Project  
Delivery

**Recycled Water Management**

South Bay Water Recycling Operations and  
Maintenance

**Recycling and Garbage Services**

Civic/Other Solid Waste Collection Services  
Commercial Solid Waste Collection Services  
Recycling and Garbage Services Administration  
Residential Solid Waste Collection Services

**Stormwater Management**

Stormwater Administration  
Stormwater Enforcement  
Stormwater Policy and Compliance

**Sustainability and Environmental Health**

Environmental Compliance and Safety  
Policy, Legislative Advocacy, and Education

**Wastewater Management**

Facility Land Use and Planning  
Laboratory Services  
Pretreatment  
Regulatory Compliance and Safety  
San José-Santa Clara Treatment Plant Capital Project  
Delivery  
San José-Santa Clara Treatment Plant Operations and  
Maintenance

**Strategic Support\***

**Finance**

**Strategic Support CSA**

**Debt and Treasury Management**

Banking Management  
Cashiering and Payment Processing  
Debt Management  
Investment Management

**Disbursements**

Accounts Payable  
Payroll

**Financial Reporting**

General Accounting  
Special Accounting

**Purchasing and Risk Management**

Purchasing  
Risk Management

**Revenue Management**

Accounts Receivable  
Business Tax  
Revenue Audit and Compliance  
Utility Billing System

**Strategic Support\***

**Fire**

**Public Safety CSA**

**Fire Department Emergency Response**

Fire and Emergency Medical Services Dispatch  
Fire and Emergency Medical Services Response  
Fire Stations/Apparatus Operations and Maintenance  
Fire Sworn Training  
Special Operations Airport Rescue & Fire Firefighting  
Special Operations - Hazardous Incident Team  
Special Operations - Urban Search and Rescue

**Fire Prevention**

Fire Cause Investigation  
Fire Safety Education, Review, and Inspections

**Strategic Support\***

**Community and Economic Development CSA**

**Fire Safety Code Compliance**

Fire Development Services

**Strategic Support\***

**CITY OF SAN JOSE**  
**2024-2025 PROPOSED OPERATING BUDGET**  
**CITY ORGANIZATION BY DEPARTMENT/  
 CITY SERVICE AREA/CORE SERVICE/PROGRAM**

**Housing**

**Community and Economic Development CSA**  
**Affordable Housing Portfolio Management**  
 Loan Collections  
 Loan Compliance  
 Property Maintenance and Inspection  
**Housing Production and Preservation**  
 Affordable Housing Development Loans  
 Homeownership Opportunities  
 Inclusionary Housing  
 Rehabilitation Loans and Grants  
 Permanent Supportive Housing  
**Neighborhood Investments**  
 Community Development Block Grant -  
 Infrastructure Investments  
 Neighborhood Stabilization  
 Non-Profit Service Grants to Support Housing and  
 Community Development Needs  
 Place-Based Neighborhood Strategy  
**Rent Stabilization and Tenant Protections**  
 Apartment Rent Ordinance Administration  
 Mobilehome Rent Ordinance Administration  
**Neighborhood Services CSA**  
**Homelessness Response and Solutions**  
 Homeless Administrative Support  
 Congregate Shelter  
 Interim Housing Construction and Operations  
 Homeless Hygiene and Meals  
 Homeless Supportive Services  
 Homeless Prevention, Shelter Diversion and Rental  
 Assistance  
 Homeless Outreach and Engagement  
 Rapid Rehousing  
**Strategic Support\***

**Human Resources**

**Strategic Support CSA**  
**Employee Benefits**  
 Deferred Compensation  
 Dental Benefits  
 Medical Benefits  
 Other Benefits  
**Employment Services**  
 Classification Services  
 Recruiting/Hiring  
**Health and Safety**  
 Employee Health Services  
 Employee Safety  
 Workers' Compensation Administration  
**Training and Development**  
 Employee Training and Development  
**Strategic Support\***

**Independent Police Auditor**

**Public Safety CSA**  
**Independent Police Oversight**  
 Oversight of Police Misconduct Complaints and Public  
 Outreach  
**Strategic Support\***

**Information Technology**

**Strategic Support CSA**  
**Business Solutions**  
 Advanced Applications and Services  
 Data Services  
 Enterprise Resource Management  
 Productivity and Collaboration Applications  
**San José 311**  
 City Customer Contact Center  
**Technology Infrastructure and Operations**  
 Cybersecurity Office  
 IT Customer Care  
 IT Systems and Operation  
 Voice and Data Network Infrastructure  
**Strategic Support\***

**Library**

**Neighborhood Services CSA**  
**Access to Information, Library Materials, and Digital  
 Resources**  
 Access and Borrower Services  
 Electronic Resources Implementation and Maintenance  
 Library Facilities and Security  
 Main Library Operations  
 Materials Acquisitions and Processing  
**Literacy and Learning, Formal and Lifelong Self-  
 Directed Education**  
 Early Education and Family Learning  
 Partners in Reading/Adult Literacy  
**Strategic Support\***

**Mayor and City Council**

**Strategic Support CSA**  
 City Council  
 Council General  
 Office of the Mayor

**CITY OF SAN JOSE**  
**2024-2025 PROPOSED OPERATING BUDGET**  


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**CITY ORGANIZATION BY DEPARTMENT/  
CITY SERVICE AREA/CORE SERVICE/PROGRAM**

**Parks, Recreation, and Neighborhood Services**

**Neighborhood Services CSA**

**Community Facilities Development**

- Major Capital Improvement Projects Management
- Minor Parks Capital Improvement Projects

**Community Services**

- Anti-Graffiti & Anti-Litter
- Encampment Management
- Illegal Dumping and Homeless Encampment Trash Collection and Abatement Services
- Neighborhood Blight Reduction and Beautification
- Youth Gang Prevention and Intervention

**Parks Maintenance and Operations**

- Family Camp
- Happy Hollow Park & Zoo
- Municipal Golf Courses
- Neighborhood Parks and Regional Parks
- Park Rangers
- Parks Administration
- Sports Fields Maintenance & Reservations
- Volunteer, Adopt a Park, and Community Gardens

**Recreation Services**

- Aquatics
- Community Center Operations
- Neighborhood Center Partners Program
- Park Activation/Placemaking
- Recreation Administration (includes Youth Commission)
- Senior Services
- Youth Services

**Strategic Support\***

**Planning, Building and Code Enforcement**

**Community and Economic Development CSA**

**Development Plan Review and Building Construction**

- Building Development Services
- Development Services Administration
- Planning Development Services

**Citywide Land Use Planning**

- Citywide Planning
- Planning Administration
- Planning Environmental Review and Historic Preservation

**Strategic Support\***

**Neighborhood Services CSA**

**Code Enforcement**

- Code Enforcement Administration
- Community Code Enforcement
- Multiple Housing Code Enforcement
- Solid Waste Code Enforcement

**Strategic Support\***

**Police**

**Public Safety CSA**

**Crime Prevention and Community Education**

- Crime Prevention
- School Liaison/Truancy Abatement
- School Safety

**Investigative Services**

- Assaults
- Court Liaison
- Crime Analysis
- Family Violence
- Financial Crimes/Burglary
- Gang Investigations
- Homicide/Crime Scene
- Internal Affairs
- Investigations Administration
- Juvenile/Missing Persons
- Robbery
- Sexual Assaults
- Special Investigations

**Regulatory Services**

- Cannabis Regulation
- Gaming
- Permits

**Respond to Calls for Service and Patrol Support**

- 9-1-1 Call Taking & Police Dispatch
- Air Support
- Airport Division
- Downtown Services
- Field Operations Administration
- Field Patrol
- Metro
- Police - Reserves Unit
- Special Operations
- Traffic Enforcement
- Violent Crimes Enforcement

**Strategic Support\***

**CITY OF SAN JOSE**  
**2024-2025 PROPOSED OPERATING BUDGET**  
**CITY ORGANIZATION BY DEPARTMENT/  
CITY SERVICE AREA/CORE SERVICE/PROGRAM**

<b>Public Works</b>
<b>Neighborhood Services CSA</b>
<b>Animal Care and Services</b>
Animal Licensing and Customer Services
Animal Services Field Operations
<b>Strategic Support*</b>
<b>Community and Economic Development CSA</b>
<b>Regulate/Facilitate Private Development</b>
Public Works Development Services
<b>Strategic Support*</b>
<b>Strategic Support CSA</b>
<b>Facilities Management</b>
City Facilities Repairs and Minor Capital Improvements
Energy and Water Conservation
Facility Maintenance and Operations - City Hall
Facility Maintenance and Operations – Non-City Hall
<b>Fleet and Equipment Services</b>
Fleet Maintenance and Operations
Fleet Replacement
Radio Communication
<b>Plan, Design, and Construct Public Facilities and Infrastructure</b>
City Facilities Architectural Services and Capital Project Administration
City Facilities Engineering and Inspection Services
Transportation and Storm Sewer Capital
<b>Strategic Support*</b>

<b>Retirement Services</b>
<b>Strategic Support CSA</b>
<b>Retirement Plan Administration</b>
Retirement Benefits
Retirement Investments
<b>Strategic Support*</b>

<b>Transportation</b>
<b>Transportation and Aviation Services CSA</b>
<b>Parking Services</b>
Off-Street Parking
On-Street Downtown Operations
On-Street Parking
<b>Pavement Maintenance</b>
Corrective Pavement Repair
Pavement Maintenance Administration and Capital Project Delivery
<b>Street Landscape Maintenance</b>
Special District Landscape Services
Streetscape Services
<b>Traffic Maintenance</b>
Traffic Signal Maintenance
Traffic Signs and Markings Maintenance
Traffic Streetlights Maintenance
<b>Transportation Planning and Project Delivery</b>
Transportation Capital Project Delivery
Transportation Multi-Modal Alternatives
Transportation Planning and Policy
<b>Transportation Safety and Operations</b>
Neighborhood Traffic
Traffic Safety
Traffic Signals and Systems Management
<b>Strategic Support*</b>
<b>Environmental and Utility Services CSA</b>
<b>Sanitary Sewer Maintenance</b>
Sanitary Sewer System Maintenance
<b>Storm Sewer Maintenance</b>
Storm Sewer Operation and Maintenance
Street Sweeping
<b>Strategic Support*</b>

<b>* Strategic Support General Categories</b>	
<b>Strategic Support</b>	<b>Strategic Support – Other</b>
Emergency Response and Recovery	Capital
Financial Management	Debt/Financing Costs
Human Resources	Gifts
Information Technology	Other Departmental – Administration
Management and Administration	Other Departmental – City-Wide
	Other Departmental – Grants
<b>Strategic Support – Fund Balance &amp; Reserves</b>	Overhead
Ending Fund Balance	Transfers
Reserves	Workers' Compensation

**CITY OF SAN JOSE  
2024-2025 PROPOSED CAPITAL BUDGET  
2025-2029 CAPITAL IMPROVEMENT PROGRAM  
CAPITAL PROGRAMS BY CITY SERVICE AREA**

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**Community & Economic  
Development**  
  
Developer Assisted Projects

**Public Safety**  
  
Public Safety

**Environmental & Utility  
Services**  
  
Sanitary Sewer System  
Storm Sewer System  
Water Pollution Control  
Water Utility System

**Transportation & Aviation  
Services**  
  
Airport  
Parking  
Traffic

**Neighborhood Services**  
  
Library  
Parks & Community Facilities  
Development

**Strategic Support**  
  
Communications  
Municipal Improvements  
Service Yards

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# 2024-2025 PROPOSED OPERATING BUDGET OVERVIEW

May 8, 2024

# PRESENTATION AGENDA

- Opening Remarks
- Proposed Budget Overview
- Budget Balancing Strategy and Recommended Budget Actions
- Next Steps in the Budget Process
- Economic Outlook

# 2024-2025 PROPOSED OPERATING BUDGET GENERAL FUND OPERATING MARGIN



## 2025-2029 Revised General Fund Five-Year Forecast (\$ in millions)<sup>1</sup>

	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	Five-Year Surplus/ (Shortfall)
<b>Incremental Surplus/ (Shortfall)</b>	(\$4.5) <sup>2</sup>	(\$37.6)	(\$17.8)	(\$13.9)	(\$6.7)	(\$80.5)

<sup>1</sup> Does not include 1) costs associated with services that were funded on a one-time basis in 2023-2024; 2) costs associated with unmet/deferred infrastructure and maintenance needs; and 3) one-time revenue sources or expenditure needs.

<sup>2</sup> This figure was revised from the \$3.6 million shortfall as presented in the February 2024 Forecast as a result of continued analysis of projected revenues and expenditures.

# 2024-2025 PROPOSED BUDGET OVERVIEW



- Balanced all funds (General Fund, Special and Capital Funds)
- General Fund projected shortfall of \$4.5 million fully resolved, with additional actions taken to reduce the \$37.6 million projected shortfall in 2025-2026 to \$17.6 million
- Investment Priorities:
  - Urgent Action on Homelessness
  - Improving Community Safety
  - Cleaning Up San José
  - Attracting Jobs and Investment

Other investment priorities included select areas of important and ongoing Core Service work within other community services, strategic support services, and deferred infrastructure areas

- Budgeted Positions (all funds) are down 0.8%, from 7,040 to 6,986

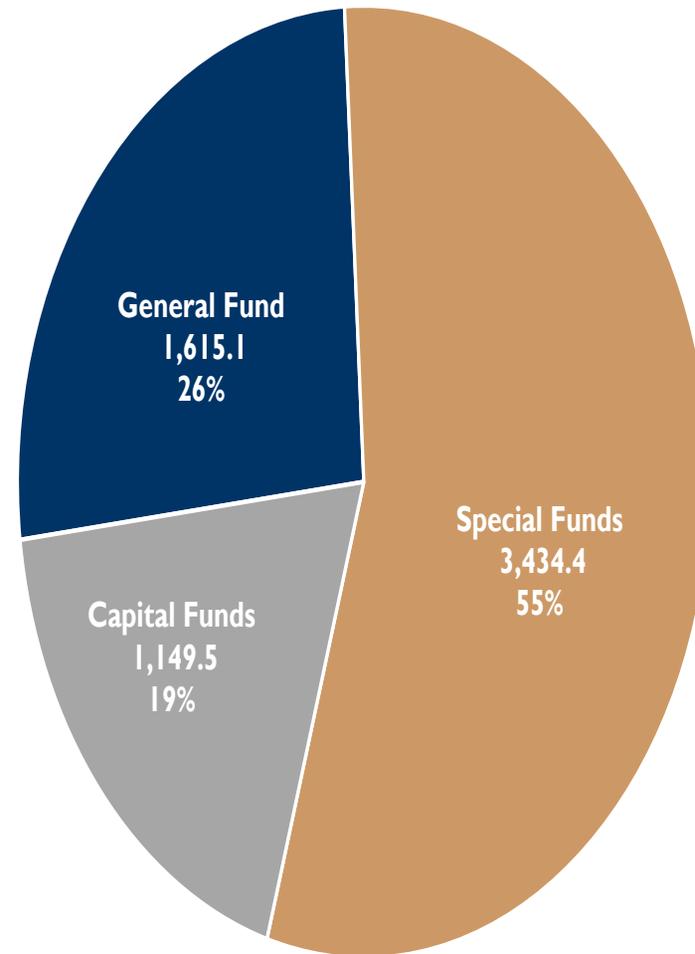
# CITY OF SAN JOSE PROPOSED OPERATING BUDGET OVERVIEW



**2023-2024 PROPOSED CITY BUDGET <sup>1</sup>: \$5.3 billion**

**TOTAL NUMBER OF FUNDS: 137**

**TOTAL NUMBER OF POSITIONS (FTE): 6,985**



<sup>1</sup> An adjustment of \$864 million is necessary to arrive at the \$5.3 billion net 2024-2025 Proposed City Budget to avoid the double-counting of transfers, loans and contributions between City funds.

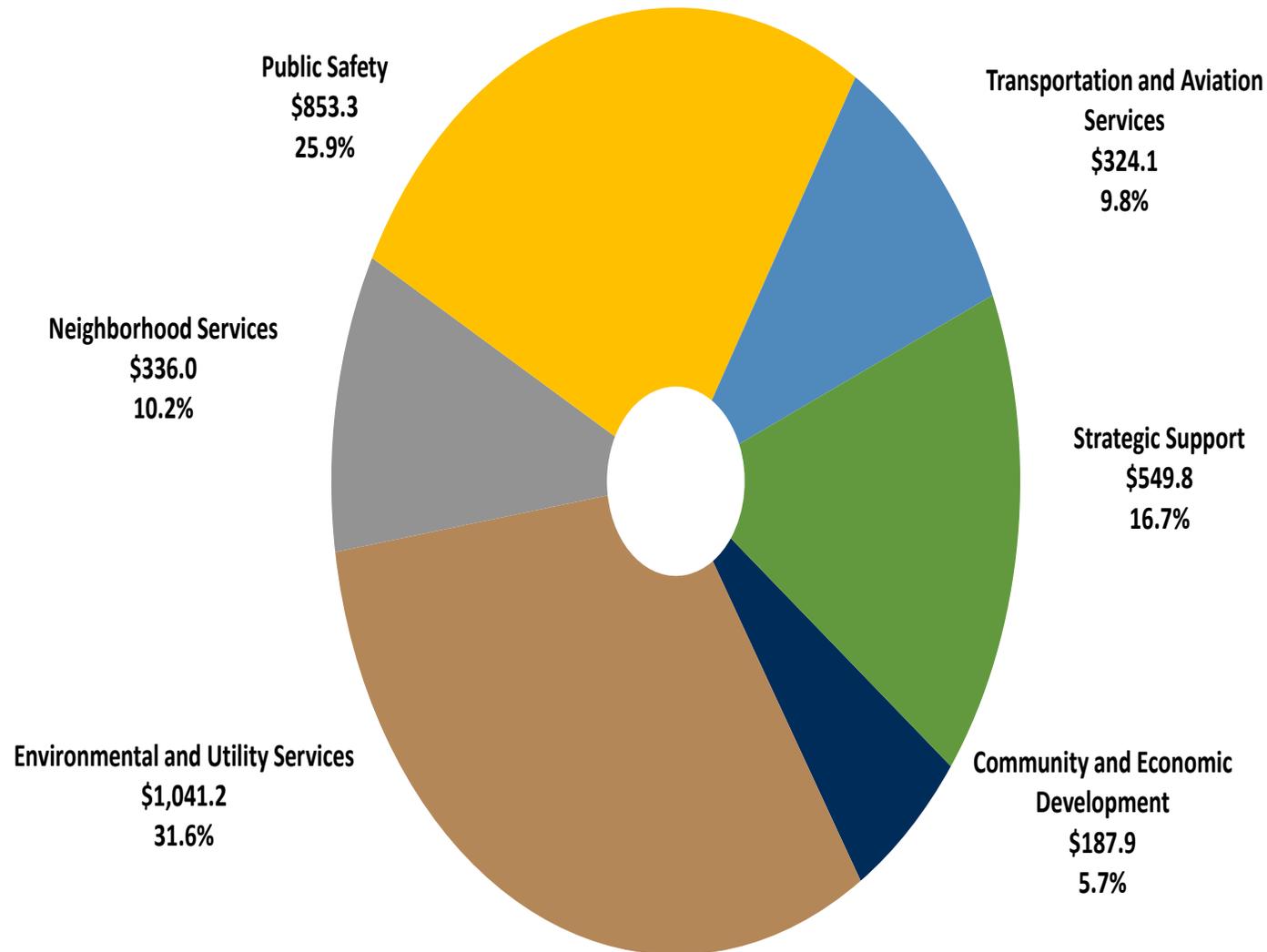
# 2024-2025 PROPOSED BUDGET OVERVIEW

## BUDGET BALANCING CONSIDERATIONS



# 2024-2025 PROPOSED OPERATING BUDGET

## USES BY CITY SERVICE AREA (ALL FUNDS; \$ IN MILLIONS)

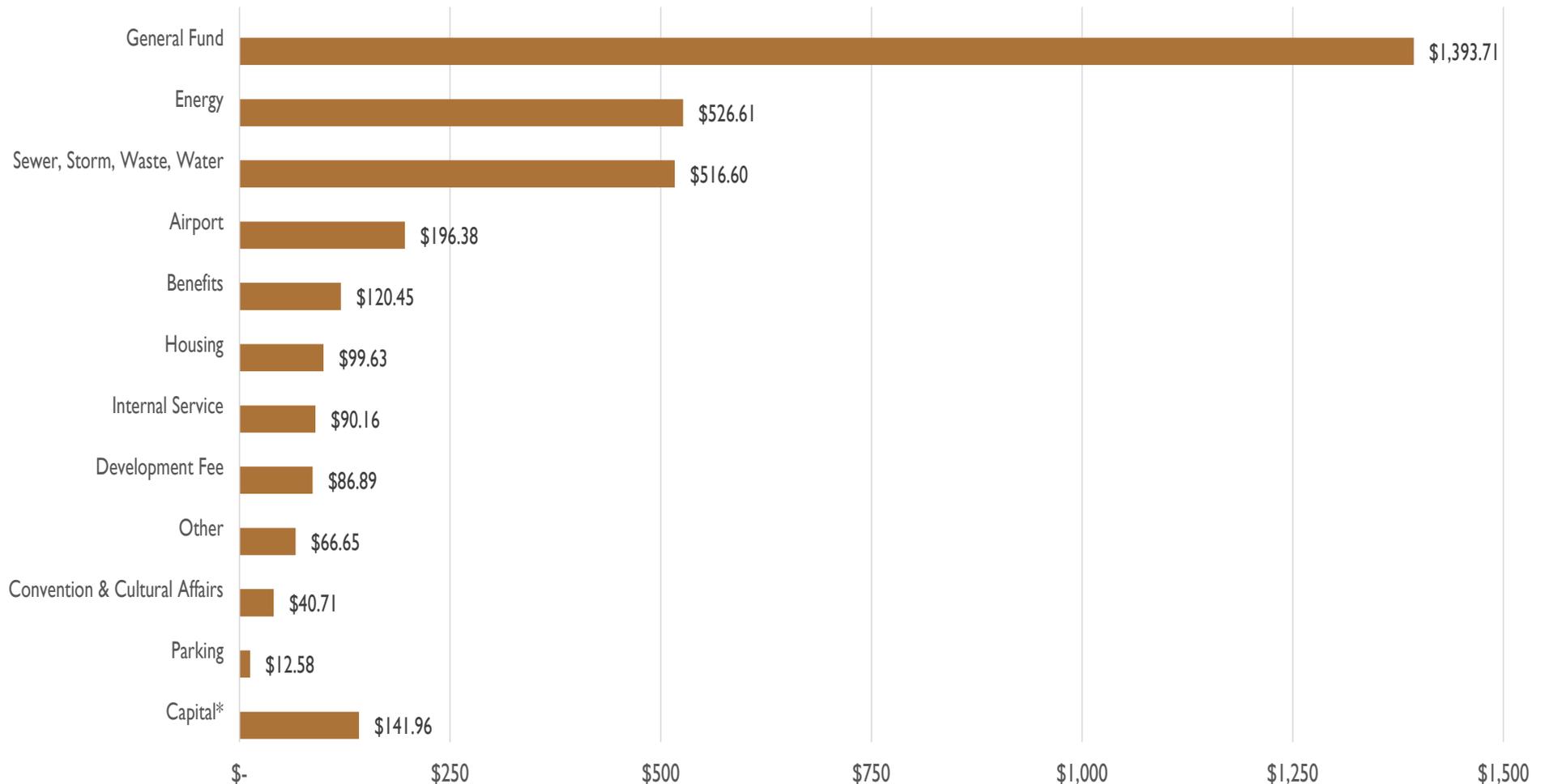


\* Excludes Fund Balance, Transfers, Reserves, and Capital Fund (project) expenditures.

# CITY OF SAN JOSE PROPOSED OPERATING BUDGET OVERVIEW – FUND CATEGORIES



2024-2025 Proposed Operating Budget by Fund Category (exc. Transfers, Reserves, and Fund Balance)

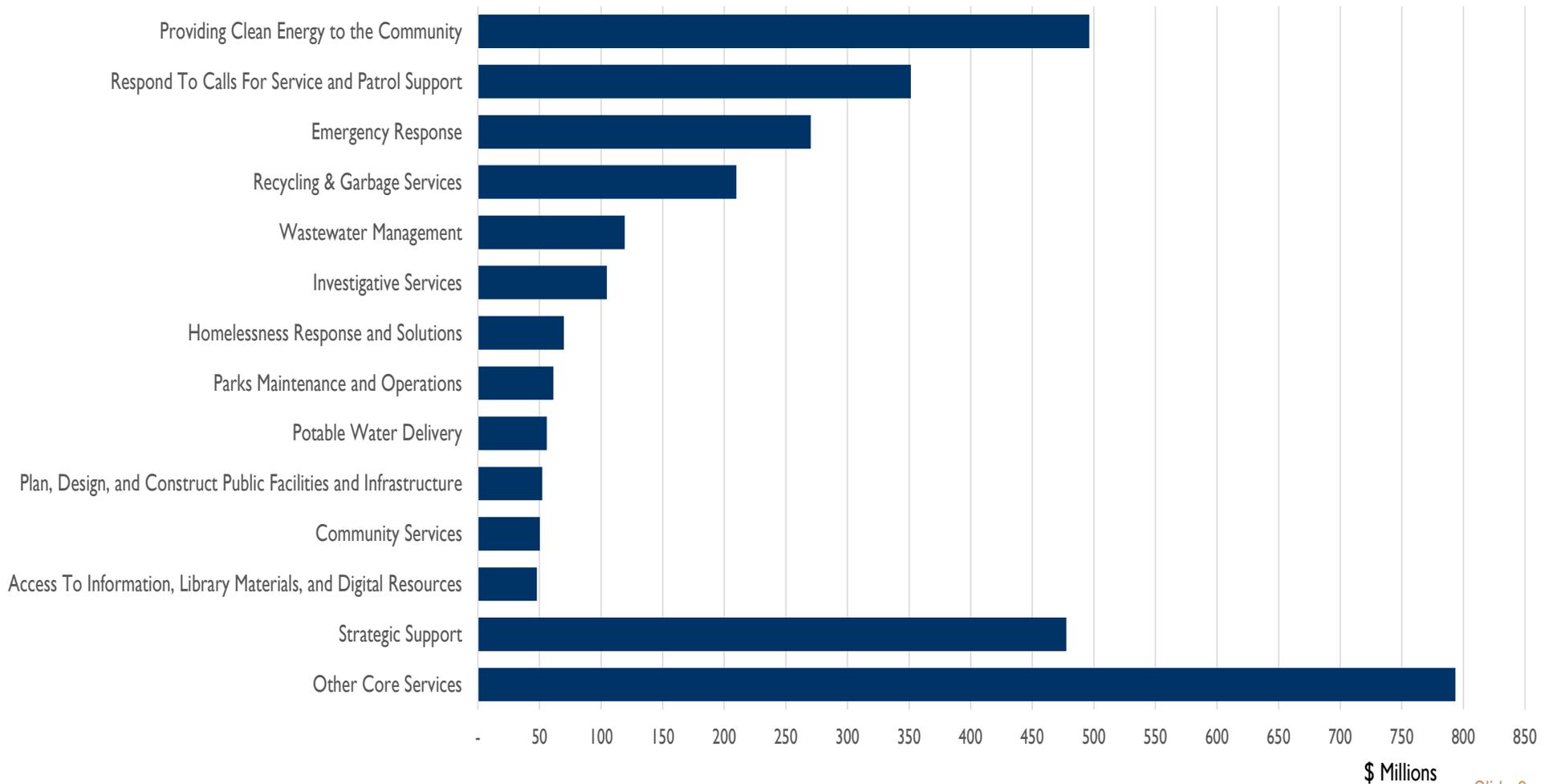


\* Capital Fund expenditures include only personal services and overhead reimbursements.

# CITY OF SAN JOSE PROPOSED OPERATING BUDGET OVERVIEW

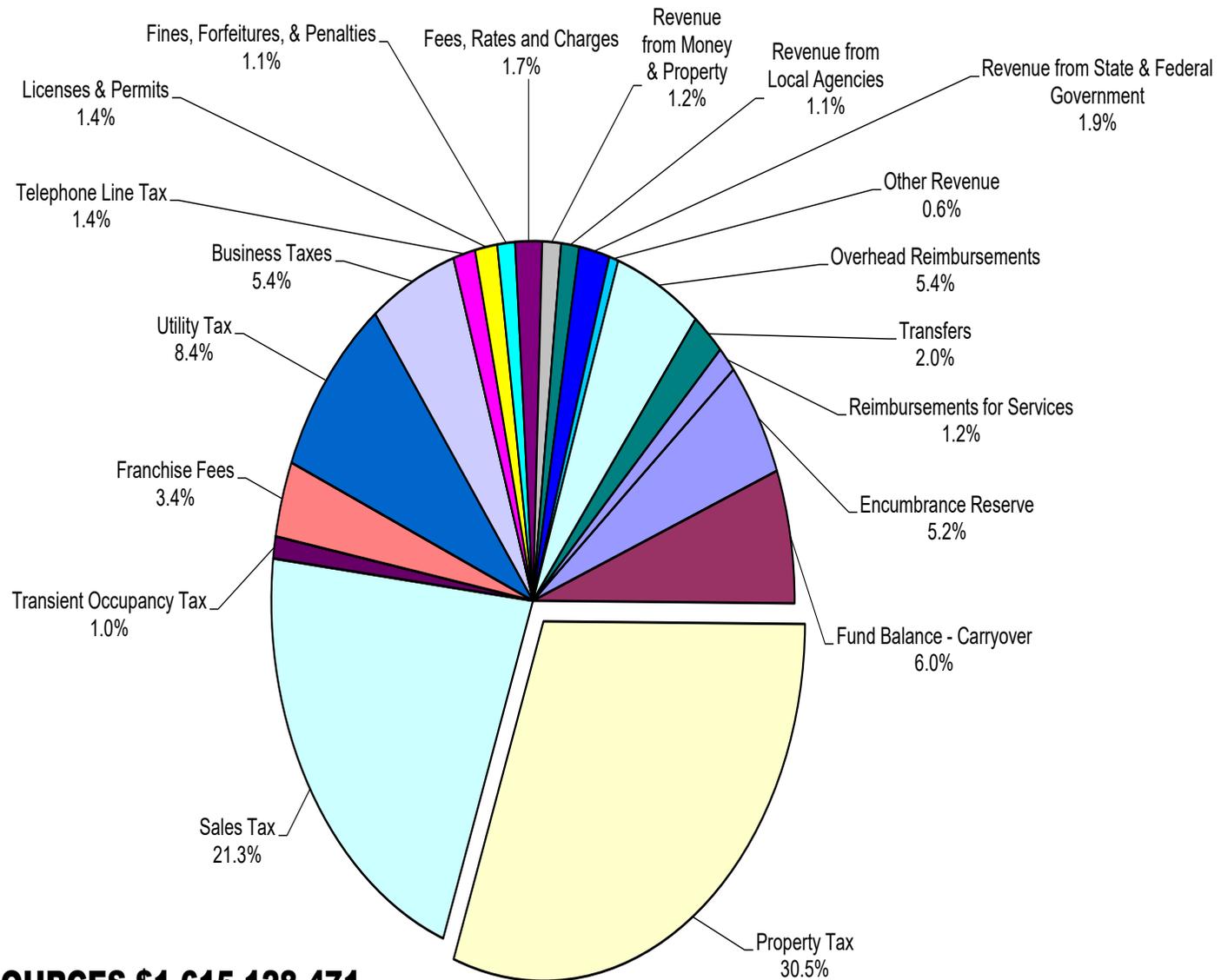


2024-2025 Proposed Budget by Core Service - All Funds (excl. Transfers, Reserves and Fund Balance)



# 2024-2025 PROPOSED OPERATING BUDGET

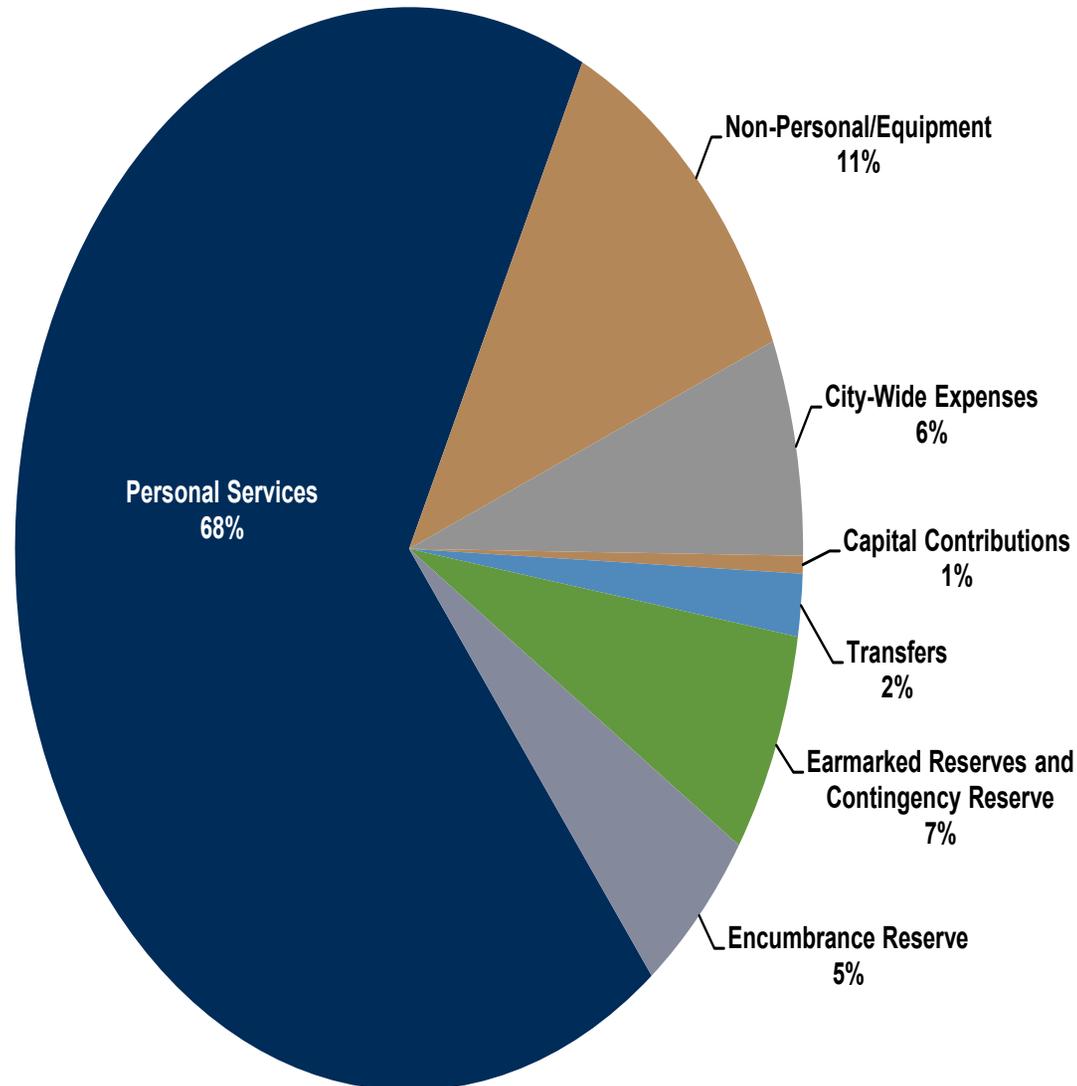
## GENERAL FUND SOURCES



**TOTAL GENERAL FUND SOURCES \$1,615,128,471**

# 2024-2025 PROPOSED OPERATING BUDGET

## GENERAL FUND USES BY CATEGORY



Total General Fund Uses: \$1,615,128,471

# 2024-2025 PROPOSED OPERATING BUDGET

## GENERAL FUND USES



### 2024-2025 General Fund Budget by Department (exc. Transfers and Reserves)



# 2024-2025 BUDGET BALANCING STRATEGY

## GENERAL FUND



	2024-2025	Ongoing
<b>Total General Fund Shortfall</b>	<b>\$ (4.5)</b>	<b>\$ (4.5)</b>
<b>Recommended Balancing Strategy</b>		
– Changes in Sources	\$ 29.1	\$ 4.0
– Changes in Uses	24.6	(0.5)
<b>Total Balancing Strategy</b>	<b>\$ 4.5</b>	<b>\$ 4.5</b>
<b>Amount Remaining</b>	<b>\$ 0</b>	<b>\$ 0</b>

# 2024-2025 PROPOSED BUDGET ACTIONS

## GENERAL FUND USES



Use of Fund	2024-2025 Adjustments	Ongoing Adjustments
2025-2026 Future Deficit Reserve	-	\$20.0 million
Other Important and Ongoing Core Service Work	\$12.6 million	\$3.6 million
Increasing Community Safety	\$11.7 million	\$3.0 million
Cleaning Up San José	\$10.8 million	\$8.8 million
Stormwater Permit Implementation	\$10.0 million	\$8.1 million
Attracting Investments in Jobs and Housing	\$3.6 million	-
Cost Reductions/Service Delivery Efficiencies/Funding Shifts	(\$12.1 million)	(\$18.1 million)
Interim Housing – Reallocation to Measure E	(\$8.0 million)	(\$22.5 million)
Transfer of Monterey/Bernal EIH to Santa Clara County	-	(\$2.5 million)
Use of Reserves (Committed Additions, Deferred Infrastructure, Fire and Police Equipment Sinking Fund)	(\$4.0 million)	(\$0.9 million)
<b>Total</b>	<b>\$24.6 million</b>	<b>(\$0.5 million)</b>

# 2024-2025 PROPOSED BUDGET

## NEW FUNDING FOR INTERIM & AFFORDABLE HOUSING



<b>New External Resources for Interim Housing and Affordable Housing (\$ Millions)</b>	
<b>New Interim Housing Funding</b>	
Federal Earmark - Rue Ferrari Expansion Project	\$1.0
Santa Clara County - State Housing and Homeless Incentive Program*	\$5.0
State of California Grant Funding*	\$11.0
Valley Water - Safe Sleeping Sites	TBD
<b>Total</b>	<b>\$17.0</b>
<b>New Affordable Housing Funding</b>	
Santa Clara County – California Health Facilities and Finance Authority (CHFFA)* (acquire and operate the Vermont House and Monterey/Bernal EIH)	\$8.0
<b>Total</b>	<b>\$8.0</b>
<b>Total New Resources in 2024-2025</b>	
	<b>\$25.0</b>

\*Not yet a specific commitment or terms need to be negotiated.

# 2024-2025 PROPOSED BUDGET MEASURE E FUNDING



## Recommended Reallocation of Measure E Resources (\$ Millions)

	Proposed Budget Include All New Revenues/Cost Reduction		Contingency Plan Does Not Include Additional State Grant Funds (\$11 M) or CHFFA (\$8 M)	
	2024-2025	2025-2026	2024-2025	2025-2026
	<b>Base Budget Affordable Housing Production Allocation* [A]</b>	<b>35.6</b>	<b>39.2</b>	<b>35.6</b>
<b>Interim Housing Construction and Operations</b>	<b>8.0</b>	<b>22.5</b>	<b>19.0</b>	<b>25.0</b>
<b>Stormwater Permit Implementation</b>	<b>15.0</b>	<b>10.6</b>	<b>15.0</b>	<b>10.6</b>
Safe or Alternative Sleeping Sites	10.0	5.0	10.0	5.0
Outreach, Sanitation and Other Support Services	3.6	3.9	3.6	3.9
Recreational Vehicle Pollution Prevention Program Expansion	1.4	1.7	1.4	1.7
<b>Lived-In Vehicle Safe Parking Site</b>	<b>1.0</b>	<b>-</b>	<b>1.0</b>	<b>-</b>
<b>City Outreach Team (Reactive)</b>	<b>0.6</b>	<b>-</b>	<b>0.6</b>	<b>-</b>
<b>Total [B]</b>	<b>24.6</b>	<b>33.1</b>	<b>35.6</b>	<b>35.6</b>
<b>Remaining Measure E for Affordable Housing [A] – [B] = [C]</b>	<b>11.0</b>	<b>6.1</b>	<b>0.0</b>	<b>3.6</b>

\*The estimate for Real Property Transfer Tax (Measure E) revenues in 2024-2025 and 2025-2026 is \$50.0 million and \$55.0 million, respectively. In accordance with City Council Policy 1-18, Section 22, 75% of revenues are set aside for affordable housing production after subtracting a 5% for program administration.

# 2024-2025 PROPOSED BUDGET AFFORDABLE HOUSING RESOURCES



## Available Resources for New Affordable Housing Commitments in 2024-2025 (\$ Millions)

	2024-2025 Proposed Budget	Contingency Plan
2024-2025 Measure E Funds	11.0	0.0
California Health Facilities Finance Authority (CHFFA)	8.0	0.0
Available Current and Prior Year Measure E Funds	4.0	4.0
Other Housing Funds	17.6	17.6
<b>Total Available Funding</b>	<b>40.6</b>	<b>21.6</b>

# 2024-2025 PROPOSED BUDGET

## STORMWATER PERMIT IMPLEMENTATION

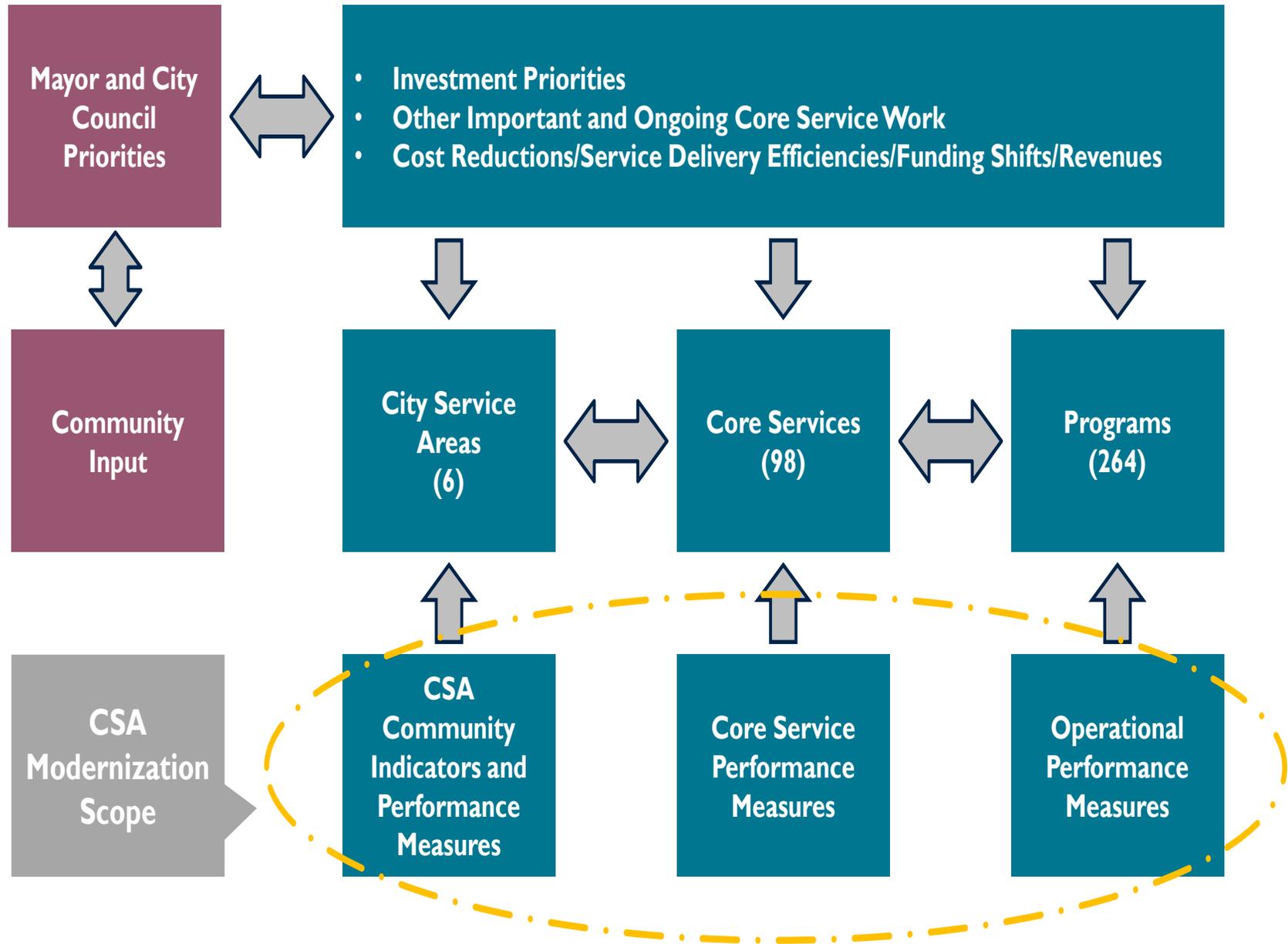


Stormwater Permit Implementation Strategies	FTE	2024-2025 Amount (\$ Millions)	Ongoing Amount (\$ Millions)	Funding Source
1. Safe or Alternative Sleeping Sites	-	10.0	5.0	Measure E
2. Outreach, Sanitation and Other Service Provision	-	3.6	3.5	Measure E
3. Encampment Management and Abatement	11.0	7.8	7.4	General Fund
4. Recreational Vehicle Pollution Prevention Program	3.0	1.4	1.7	Measure E
5. Police Presence and Security	-	1.2	0.5	General Fund
6. Other Required Activities	8.0	2.9	1.3	Multiple Funds

<b>Total</b>	<b>22.0</b>	<b>26.9</b>	<b>19.4</b>
Direct Discharge	14.0	24.1	18.0
Other Requirements	8.0	2.8	1.4
<b>By Funding Source</b>			
Measure E	3.0	15.0	10.1
General Fund	13.0	10.0	8.2
Other Special Funds	6.0	1.9	1.1

# CSA SERVICE DELIVERY FRAMEWORK

City of San José's Service Delivery Framework for Performance-Driven Government



# MODERNIZED EXAMPLE: NEIGHBORHOOD SERVICES

Specific example for the City's parks maintenance and operations programs within PRNS

CSA Mission	
Qualitative Characterization	Quantitative Measurement
Outcomes	Community Indicators 'what impact?' for CSA
Strategic Goals	CSA Performance Measures 'how well?' for CSA
Department Core Services	Core Service Performance Measures 'how well?' for Core Services
	Core Service Activity and Workload Highlights 'how much?'

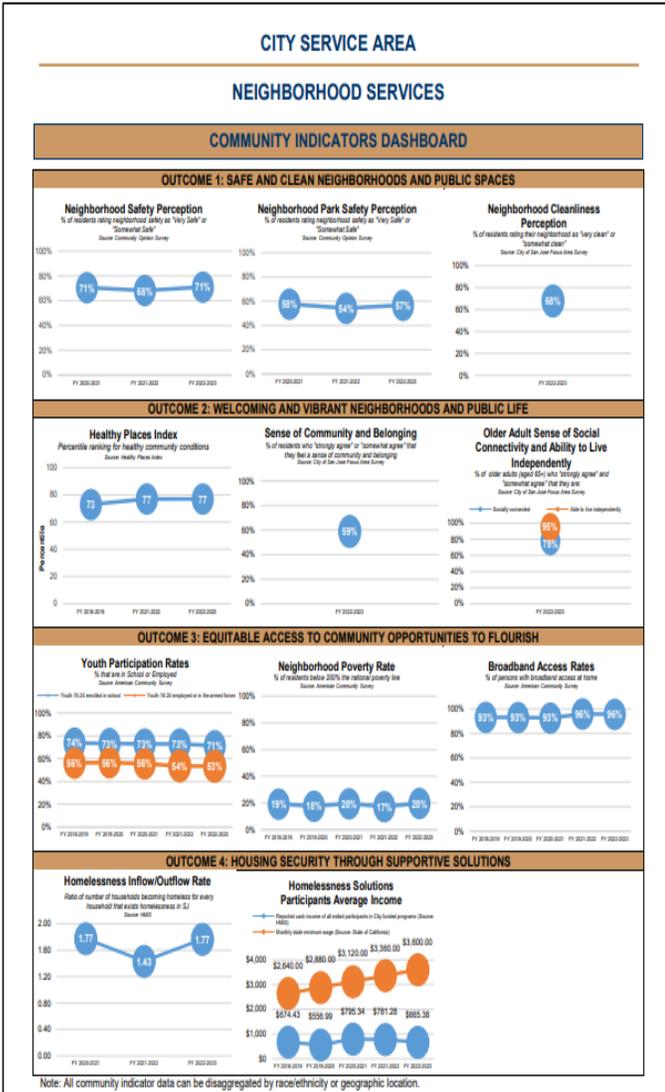
## Neighborhood Services CSA Mission:

To serve, foster, and strengthen the community by providing access to lifelong learning, opportunities to enjoy life, and preserving and stewarding healthy neighborhoods

- ▶ **California Healthy Place Index**  
% state ranking for the City's healthy community conditions
  
- ▶ **Park Condition Assessment Score**  
% of developed park acres by park condition assessment (PCA) score
  
- ▶ **Park Concerns Response Times**  
% of park concerns completed within time standards
  
- ▶ **Park Concerns**  
# of customer parks concerns received

# MODERNIZED EXAMPLE: NEIGHBORHOOD SERVICES

Sample reports from the proposed and adopted operating budget



### CITY SERVICE AREA

#### NEIGHBORHOOD SERVICES

##### OVERVIEW

**Budget Dollars at Work: Performance Goals**

**OUTCOME 1: SAFE AND CLEAN NEIGHBORHOODS AND PUBLIC SPACES**

Strategic Goals	CSA Performance Measures	2022-2023 Actual	2023-2024 Target	2023-2024 Estimate	2024-2025 Target	5-Year Goal
1.1 Clean and maintain the City's public spaces and community resources	PM 1.1.1 Park Condition Assessment Score. % of developed park acres by park condition assessment (PCA) score 80% or better (PRNS)	58%	NA	65%	70%	70%
	PM 1.1.2 Beautify's J Response Times. % of graffiti removal, illegal dumping, and encampment trash services inquiries responded to within response time targets (PRNS)	81%	80%	81%	80%	85%
	PM 1.1.3 Neighborhood Physical Condition Perception. % of residents who indicate that the physical condition of the neighborhood is about the same or better (Code Enforcement)	70%	70%	70%	70%	80%
	PM 1.1.4 Library Facility Condition Rating. % of customers rating Library facility condition as "Good" or "Excellent" (Library)	90%	52%	89%	90%	93%
1.2 Promote and protect the health, safety, and welfare of residents, businesses, and animals through education and compliance services	PM 1.2.1 Animal Live Release Rate. % of animals that leave the shelter through adoption, rescue, transfer, or return to owner (ACS)	89%	90%	82%	90%	90%
	PM 1.2.2 Code Enforcement Case Resolution. % of Code Enforcement issues reported that were corrected with a rating of "Strongly Agree" or "Agree" (Code Enforcement)	NA <sup>2</sup>	45%	45%	50%	60%
	PM 1.2.3 Code Enforcement Case Backlog. % of Change in Code Enforcement Case Backlog: - General Code Program	+0.7%	0%	+0.3%	-5%	-30%
	PM 1.2.4 Library Facility Safety Rating. % of customers rating library facility safety as "Good" or "Excellent" (Library)	90%	N/A	89%	90%	92%

<sup>1</sup> As directed in the Mayor's March Budget Message for Fiscal Year 2024-2025, as approved by the City Council, \$200,000 is provided for the Code Enforcement reengineering project that will identify strategies to make more rapid progress on reducing the case backlog. At the end of the reengineering project, separate targets will be set for blight and non-blight cases.

# COMMUNITY AND ECONOMIC DEVELOPMENT CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Attracting Investments in Jobs and Housing

Storefront Activation Grant Program (\$650,000) million)/City-Wide Expenses	Neighborhood Economic Grants (\$200,000)/ Office of Economic Development and Cultural Affairs
Rent Stabilization and Eviction Prevention Staffing (\$619,000)/Housing	AI Manufacturing Incentive (\$250,000)/City-Wide Expenses
Destination Marketing (\$500,000)/City-Wide Expenses and Airport	East San José Small Business Corridor Support Manager (\$177,000)/Office of Economic Development and Cultural Affairs
Supplemental Arts and Cultural Funding (\$500,000)/City-Wide Expenses	Microbusiness Startup Grants (\$150,000)/ Office of Economic Development and Cultural Affairs
Downtown Street Beautification (\$400,000)/City-Wide Expenses	Office and Commercial Building Adaptive Re-Use Ordinance (\$100,000)/Planning, Building and Code Enforcement
General Plan Update – Environmental Justice Mandatory Element Consultant Services (\$375,000)/Planning, Building and Code Enforcement	

### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

Vacant Position Elimination (-\$3.2 million)/ Planning Building and Code Enforcement	Workforce Development Staffing Realignment (-\$96,000)/Office of Economic Development and Cultural Affairs
Citywide Planning – Ordinance and Policy Staffing (-\$220,000)/Planning, Building and Code Enforcement	Non-Personal/Equipment Reduction (-\$50,000) /Office of Economic Development and Cultural Affairs
Vacant Position Elimination (-\$148,000)/Fire	Joint Venture Silicon Valley Reduction (-\$26,000)/City-Wide Expenses

# ENVIRONMENTAL AND UTILITY SERVICES CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Cleaning Up San José

Trash Capture Devices Maintenance (\$1.3 million)/Transportation	Municipal Regional Stormwater Permit Inspection Programs (\$482,000)/Environmental Services
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### Other Important and Ongoing Core Service Work

Customer Program Staffing (\$5.4 million)/Energy	Sanitary Sewer Vehicle Replacement (\$1.0 million)/Transportation
Dewatered Biosolids Hauling Support (\$4.3 million)/Environmental Services	Regulatory Compliance and Purified Water Program (\$730,000)/Environmental Services
Regional Wastewater Facility Capital Plan Update (\$2.5 million)/Environmental Services	Solid Waste Contamination Reduction Staffing and Resources (\$564,000)/Environmental Services
South Bay Water Recycling System Improvements (\$1.9 million)/Environmental Services	City Energy Resiliency Study (\$400,000)/Energy
Sanitary Sewer Flow Study (\$1.5 million)/Environmental Services	Climate Smart San José (\$200,000)/Environmental Services

### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

Vacant Position Elimination (-\$1.1 million)/Environmental Services	Vacant Position Elimination (-\$124,000)/Transportation
Vacant Position Elimination (-\$216,000)/Energy	Municipal Environmental Compliance Staffing (-\$109,000 in the General Fund)/Environmental Services

# NEIGHBORHOOD SERVICES CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Cleaning Up San José

Beautify San José Stormwater Permit Implementation (\$8.2 million)/Parks, Recreation and Neighborhood Services

Beautify San José Continuation and Expansion (\$7.5 million)/Parks, Recreation and Neighborhood Services

BeautifySJ Grant Program (\$150,000)/City-Wide Expenses

Creek Clean-up Partners (\$75,000)/Parks, Recreation and Neighborhood Services

Illegal Dumping and Graffiti Response (\$50,000)/Planning, Building and Code Enforcement

### Urgent Action on Homelessness

Outreach, Sanitation and Other Service Provision (\$3.6 million)/Attachment D

Emmanuel House Shelter Redevelopment (\$1.0 million)/Housing

Homelessness Prevention (\$1.0 million)/Housing

Rent Stabilization and Eviction Prevention Staffing (\$619,000)/Housing

Homeward Bound Pilot Program (\$200,000)/ Housing

### Other Important and Ongoing Core Service Work

Child and Youth Programming Staffing (\$544,000)/Parks, Recreation and Neighborhood Services

Gardner Community Center Staffing (\$364,000)/City-Wide Expenses

Animal Care and Services Medical Services Staffing (\$322,000)/Public Works

Integrated Library System Migration, Optimization, and Staffing (\$300,000)/Library

Animal Care and Services Technical Staffing (\$296,000)/Public Works

Starbird and Berryessa Youth Center Staffing (\$283,000)/Parks, Recreation and Neighborhood Services

Neighborhood Associations Engagement Model (\$280,000)/Parks, Recreation and Neighborhood Services

Code Enforcement Operational Assessment (\$200,000)/Planning, Building and Code Enforcement

# NEIGHBORHOOD SERVICES CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

State Grant Funding for Interim Housing  
(\$16.0 million)/General Fund Revenues

Rue Ferrari Emergency Interim Housing Site Expansion Federal  
Earmark Revenue (\$1.0 million)/General Fund Revenues

Placemaking Program (-\$465,000)/Parks, Recreation and  
Neighborhood Services

Partners in Reading, Adult & Family Literacy  
(-\$460,000)/Library

Community Center Fitness Centers (-\$397,000)/Parks, Recreation  
and Neighborhood Services

Nature Program Staffing (Almaden Lake and Alum Rock Park)  
(-\$391,000)/Parks, Recreation and Neighborhood Services

Vacant Position Elimination (-\$357,000)/Parks, Recreation and  
Neighborhood Services



# PUBLIC SAFETY CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Increasing Public Safety

Fire Stations 8 and 32 Furniture, Fixtures and Equipment (\$2.5 million)/General Fund Capital, Transfers, Reserves

Sworn and Non-Sworn Backgrounding and Recruiting (\$1.4 million) /Police Department

Police Department Helicopter Camera Replacement (\$575,000)/Police Department

Police Department Cadet Program (\$178,000)/Police Department

Real-Time Crime Center (RTCC) Equipment (\$200,000)/Police Department

Emergency Preparedness and Response: Communication and Community Recovery Professional Services (\$150,000)/City Manager's Office

Fire Station Network Switches Replacement (\$150,000)/Fire Department

Women Recruitment (\$100,000)/Fire

Police Women's Bootcamp (\$25,000)/Police

### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

Ambulance Transport and User Fee Program (\$1.7 million)/General Fund Revenues

Police Department Sworn Staffing (-\$2.2 million) /Police Department

Police Staffing Addition Reserve (-\$1.9 million)/General Fund Capital, Transfers, Reserves

Community Service Officers Staffing (-\$1,283,000)/Police Department

Cannabis Regulation Program Staffing (-\$730,000)/Police Department

# TRANSPORTATION AND AVIATION SERVICES CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Increasing Community Safety

Automated Speed Enforcement Pilot (\$415,000)/ Transportation	New Traffic Infrastructure Assets Operations and Maintenance (\$164,000)/Transportation
Red Light Running Pilot (\$200,000)/Transportation	Safe Routes to School (\$106,000)/Transportation

### Cleaning Up Our Neighborhoods

Oversized Vehicle Regulation Reserve (\$1.5 million)/General Fund Capital, Transfers, Reserves	Vehicle Abatement Program (\$460,000)/Transportation
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### Other Important and Ongoing Core Service Work

Aircraft Rescue and Firefighting Foam Disposal (\$270,000)/Airport	Local Project Delivery and Grants Management (\$180,000)/Transportation
TSA Mandated Screening (\$225,000)/Airport	Airport Planning and Development Division Staffing (\$177,000)/Airport
Airport Generator Transfer Switch Maintenance (\$200,000)/Airport	

### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

Parking Citation Fine Revenue (\$800,000) /General Fund Revenues	Vacant Position Elimination (-\$530,000)/Airport
Vacant Position Elimination (-\$1.1 million)/ Transportation	Front Desk Support (-\$106,000)/Transportation

# STRATEGIC SUPPORT CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Cleaning Up San José

San José 311 Program (\$603,000)/Information Technology

Stormwater Fee Study (\$300,000)/City-Wide Expenses

### Other Important and Ongoing Core Service Work

Executive Leadership/City Management – Customer Service Vision and Standards Implementation (\$3.0 million)/City-Wide Expenses

Disability Accessibility and Community Engagement Staffing (\$286,000)/City Manager’s Office

Essential Services Reserve (\$2.0 million)/General Fund Capital, Transfers, Reserves

Animal Care and Services – Various Improvements (\$250,000)/General Fund Capital, Transfers, Reserves

Capital Project Management System Program Support (\$469,000)/Public Works

Equity through Data Staffing (\$244,000)/ Information Technology

Hyperconverged Infrastructure (\$440,000)/ Information Technology

Cybersecurity Staffing (\$215,000)/Information Technology

Recruitment Staffing (\$412,000)/Human Resources

Classification and Compensation Staffing (\$158,000)/ Human Resources

Disaster Recovery and Grant Management Staffing (\$398,000)/Finance

Fleet Supervision Staffing (\$150,000)/Public Works

City Hall Audio Visual Program Management Staffing (\$292,000)/Public Works

# STRATEGIC SUPPORT CSA

## KEY BUDGET ACTIONS (PARTIAL LIST)



### Cost Reductions/Service Delivery Efficiencies/Funding Shifts/Revenues

Accounts Receivable Amnesty Program (\$300,000)/General Fund Revenues

Public Works Department Staffing Plan – Capital Improvement Plan (-\$1.7 million)/Public Works

Vacant Position Elimination (-\$735,000)/Public Works

Janitorial Contract Services Savings (-\$630,000)/Public Works

Non-Personal/Equipment Savings (-\$415,000)/Information Technology

Legal Transactions Staffing (-\$359,000)/City Attorney's Office

Vacant Position Elimination (-\$262,000)/Information Technology

Personal Services Realignment (-\$216,000)/City Manager's Office

Debt Management Staffing (-\$209,000)/Finance

Transfer to the Vehicle Maintenance and Operations Fund (-\$200,000)/General Fund Capital, Transfers, Reserves

Fellowship Program (-\$177,000)/City-Wide Expenses

Revenue Management Staffing (-\$145,000)/Finance

# RECOMMENDED BUDGET ACTIONS

## FEES AND CHARGES ADJUSTMENTS



- **Cannabis Program:**
  - Fee Program Restructured. Annual Operating Fee reduced to \$35k for first activity and \$20k for each additional activity (from \$139k). Overall revenue reduction of \$901k.
- **Utilities:**
  - Storm Sewer Service Fee: No fee increase
  - Sewer Service and Use Charge Fee: 9% overall revenue increase
  - Recycle Plus Rates: 4% increase for single-family and 2% for multi-family dwellings
  - Municipal Water System Rates: revenue increase of 5.2% increase (rates will vary by user)
- **Development Fee Programs:** fee increases of approximately 5.5% to 10% recommended

# NEXT STEPS



- |  |   |
|--|---|
| May 8 <sup>th</sup> through 16 <sup>th</sup> | City Council Budget Study Sessions  |
| May 9 <sup>th</sup> thru 23 <sup>rd</sup>    | Budget Town Halls   |
| May 14 <sup>th</sup> /June 10 <sup>th</sup>  | Public Budget Hearings  |
| June 3 <sup>rd</sup>                         | Mayor's June Budget Message Released  |
| June 11 <sup>th</sup>                        | Council Review/Approval of Mayor's June Budget Message, Proposed Budget, and Measure E Spending Allocations |
| June 18 <sup>th</sup>                        | Adoption of the 2024-2025 Budget and Fees and Charges   |

# 2024-2025 PROPOSED OPERATING BUDGET OVERVIEW

Jim Shannon  
*Budget Director*

Bonny Duong  
*Assistant Budget Director*

Claudia Chang  
*Deputy Budget Director*

Selena Ubando  
*Assistant to the City Manager*

Bryce Ball  
*Assistant to the City Manager*

William Yu  
*Assistant to the City Manager*

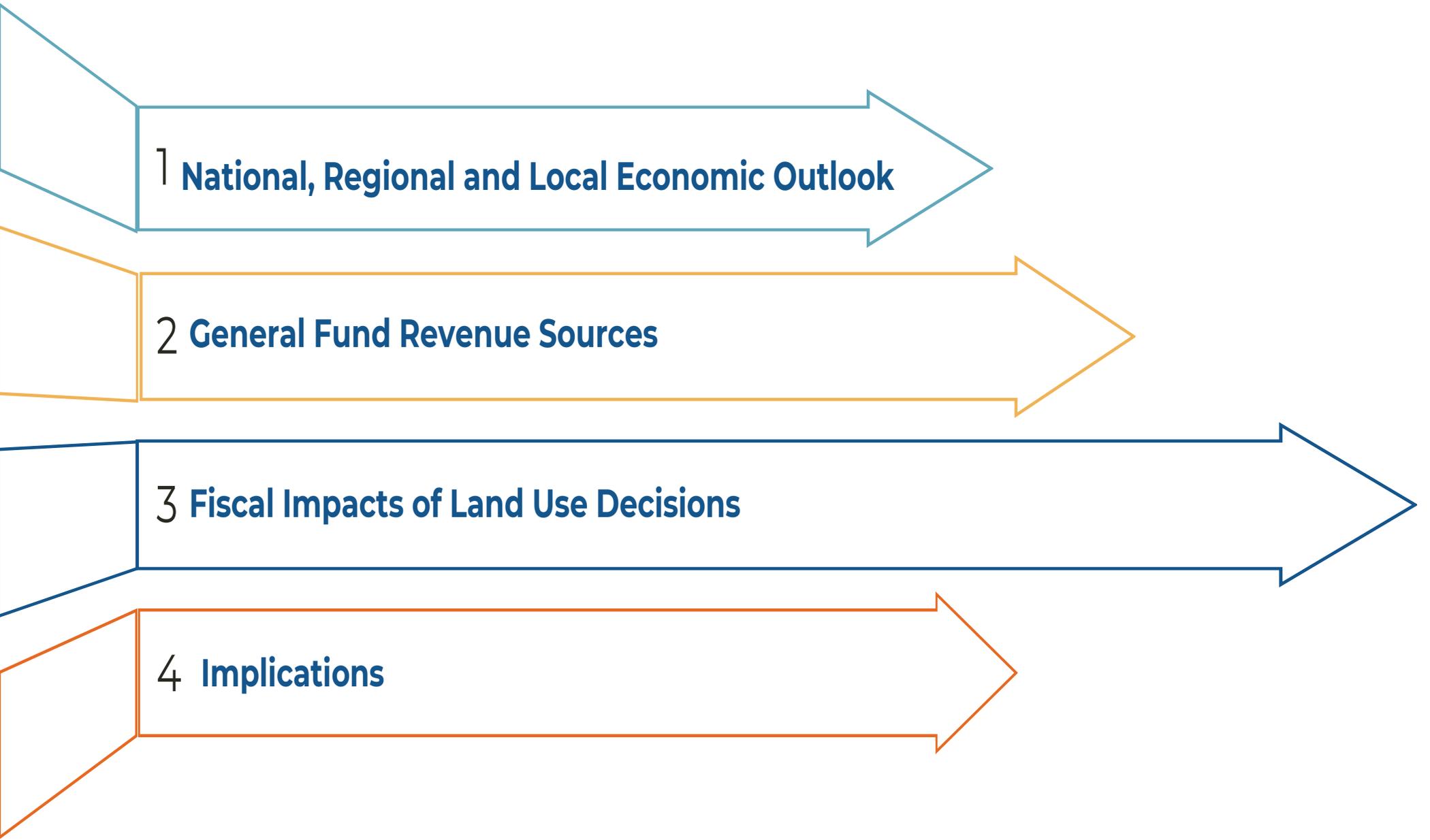


# FY24/25 Economic Outlook

May 8, 2024

**Nanci Klein,  
Director, Office of Economic Development and  
Cultural Affairs**

# Today's Presentation



**1 National, Regional and Local Economic Outlook**

**2 General Fund Revenue Sources**

**3 Fiscal Impacts of Land Use Decisions**

**4 Implications**

# National economy

# Positive, yet plenty of uncertainty

## ➤ National economy over the last 4 years

- COVID-19 Pandemic Impact

- Inflation Surge

- Fed's Response

- Recent Trends

## ➤ Where does the economy seem to be moving?

# Regional economy

# Indicators to Watch



## Unemployment Rate (3.8%)

March 2024

Still low, slight increase  
from March 2023 (3.5%)



## Inflation (up 3.1%)

March 2024

slightly higher than  
expected



## Interest Rates (steady 5.3%)

Steady rates since July  
2023

## The regional economy is impacted by national trends

- Regional economy impacted by hiring and investment decisions of tech
  - Tech-dominant industries generate **62% of the GDP** in San Jose MSA
  - San Jose has the largest GDP per capita among major metropolitan areas in the US **>201K**
  - Higher interest rate environments, tech companies tend to rein in spending and implement layoffs: **36K layoffs through Feb 2024; 2% of total workforce; 7% of tech workforce**
  - Vibrant VC funding and startup pipeline: **42% of US share in 2024 Q1**

## High Intellectual Capital/Talent

- Highly educated talent pool in engineering and computer science
  - Global talent: Stanford, Berkeley, San Jose State act as anchors
  - **42% of highly educated tech workers** were from China and India combined in comparison to **30%** from within US in 2022.
- High talent level insulates Silicon Valley from major downturns to an extent and drive innovation in areas like Generative AI, autonomous driving, enterprise software, etc.

**How are regional dynamics  
impacting our local economy?**

# Impact on People

- **63% of our employed residents** work outside the boundaries of the City
- Since 2010, despite strong job growth, **the City added more employed residents (18%) than jobs (16%)**
  - Our jobs/employed residents ratio is declining: 0.79

➤ Income inequality remains pronounced

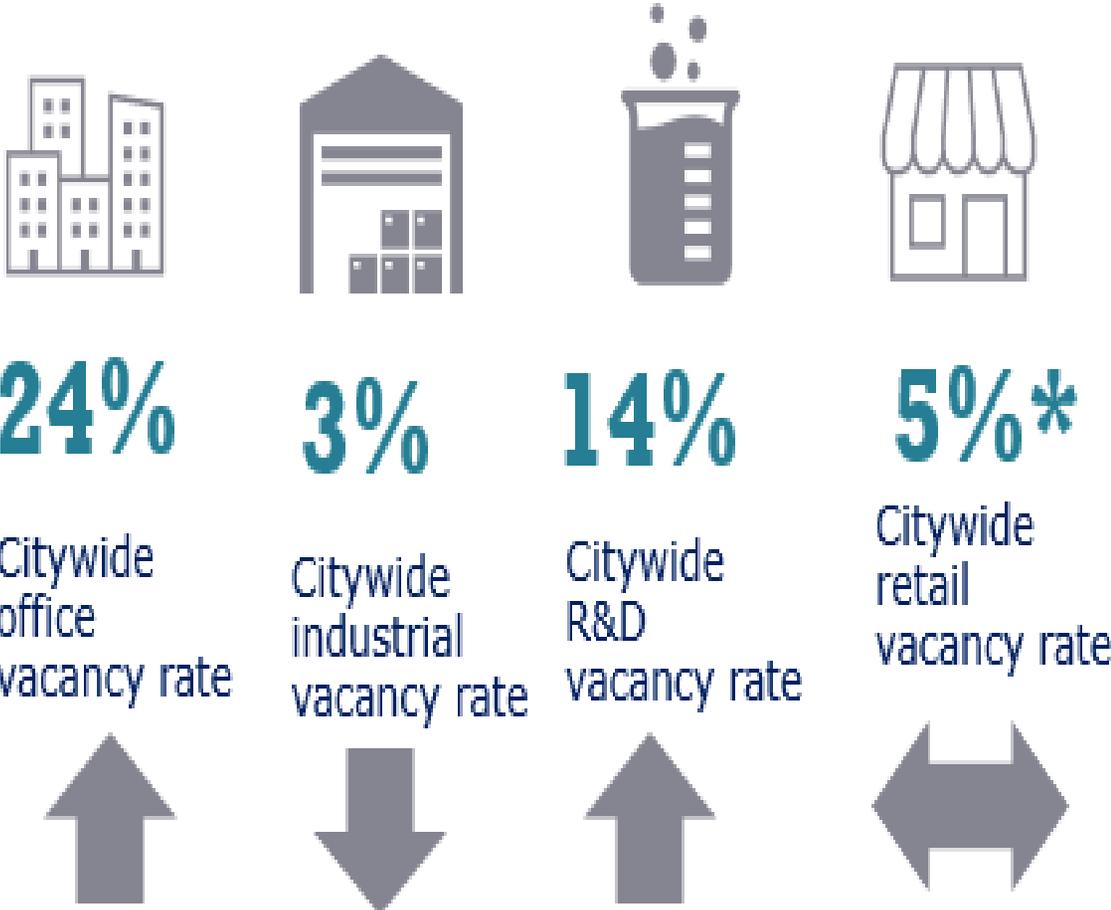
- Asian households earn **1.8 times (170K)**, and White households earn **1.4 times (137K) more than Hispanic/Latino households (97K)** in the City.
- Neighborhoods with lower income, education, and life expectancy, often Hispanic/Latino, need more city services

# Top Sales Tax Generators in San Jose: Diverse economic base



# Commercial real estate market: critical indicator of economic stability

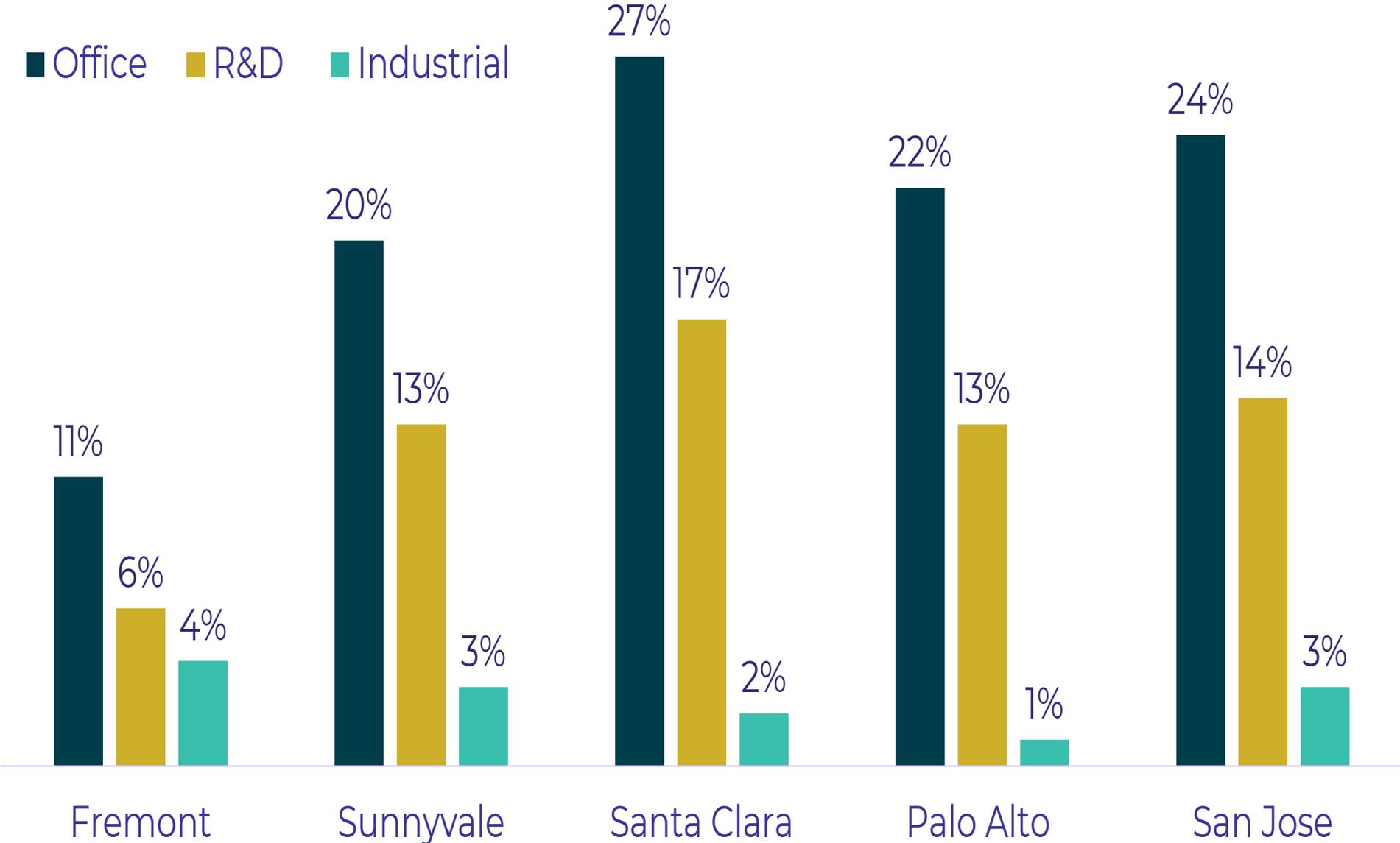
## Real Estate Indicators



**Downtown  
Office  
Vacancy  
Rate: 30.9%**

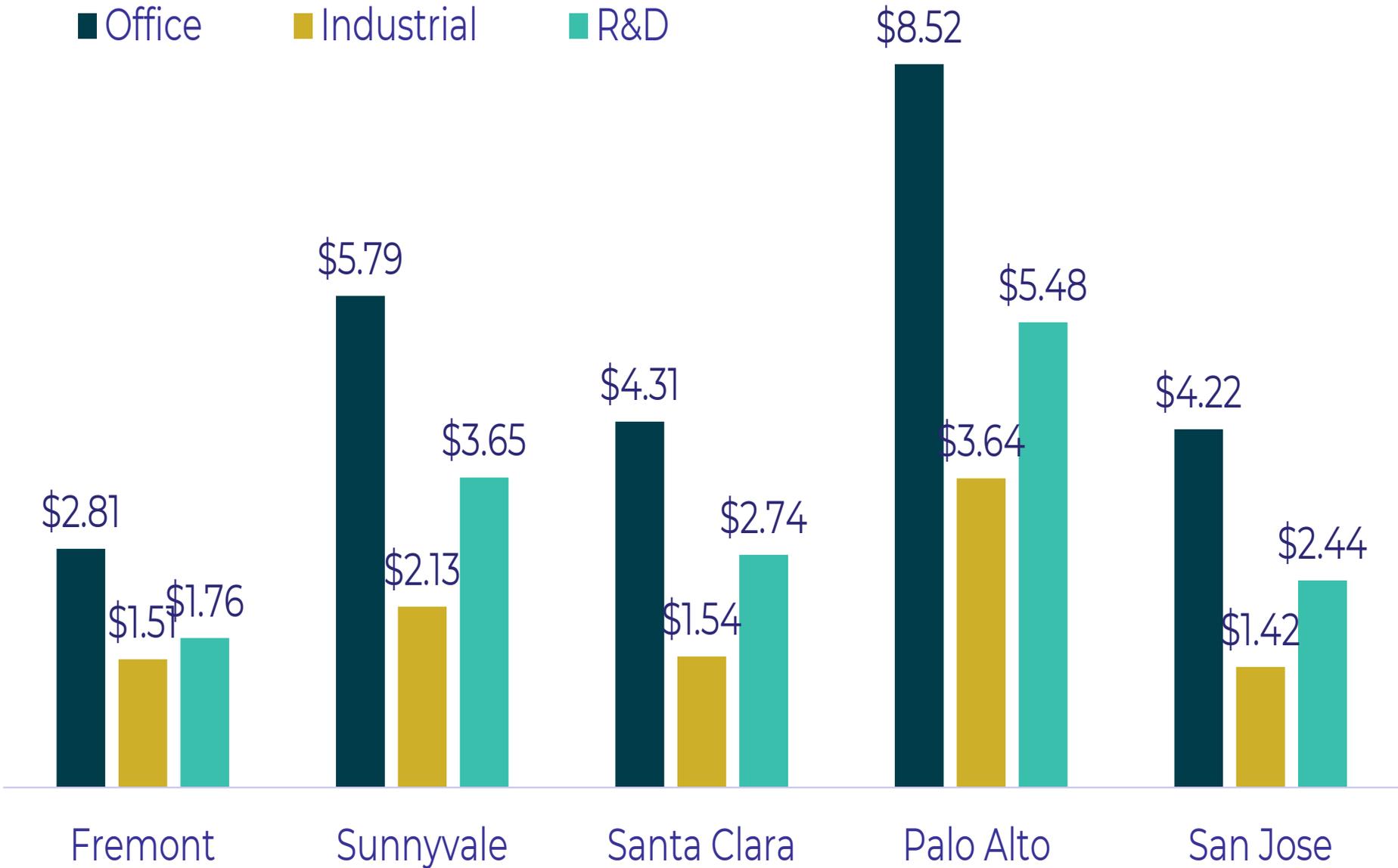
Source: Cushman and Wakefield, 2024 Q1

# Commercial real estate vacancies



Source: Cushman and Wakefield, 2024 Q1

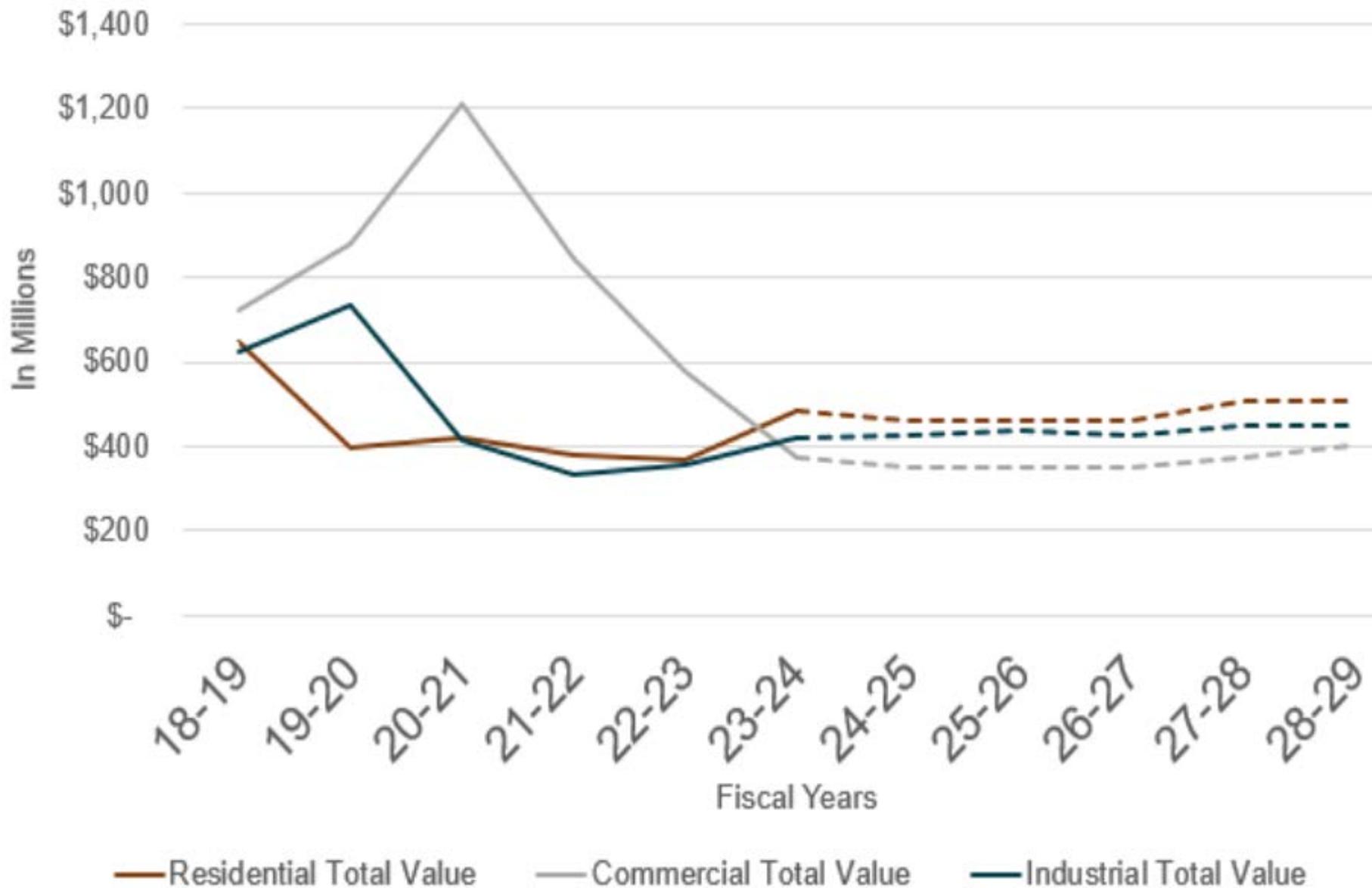
# Commercial real estate rents



Source: Cushman and Wakefield, 2024 Q1

# Significant leveling off predicted in development activity

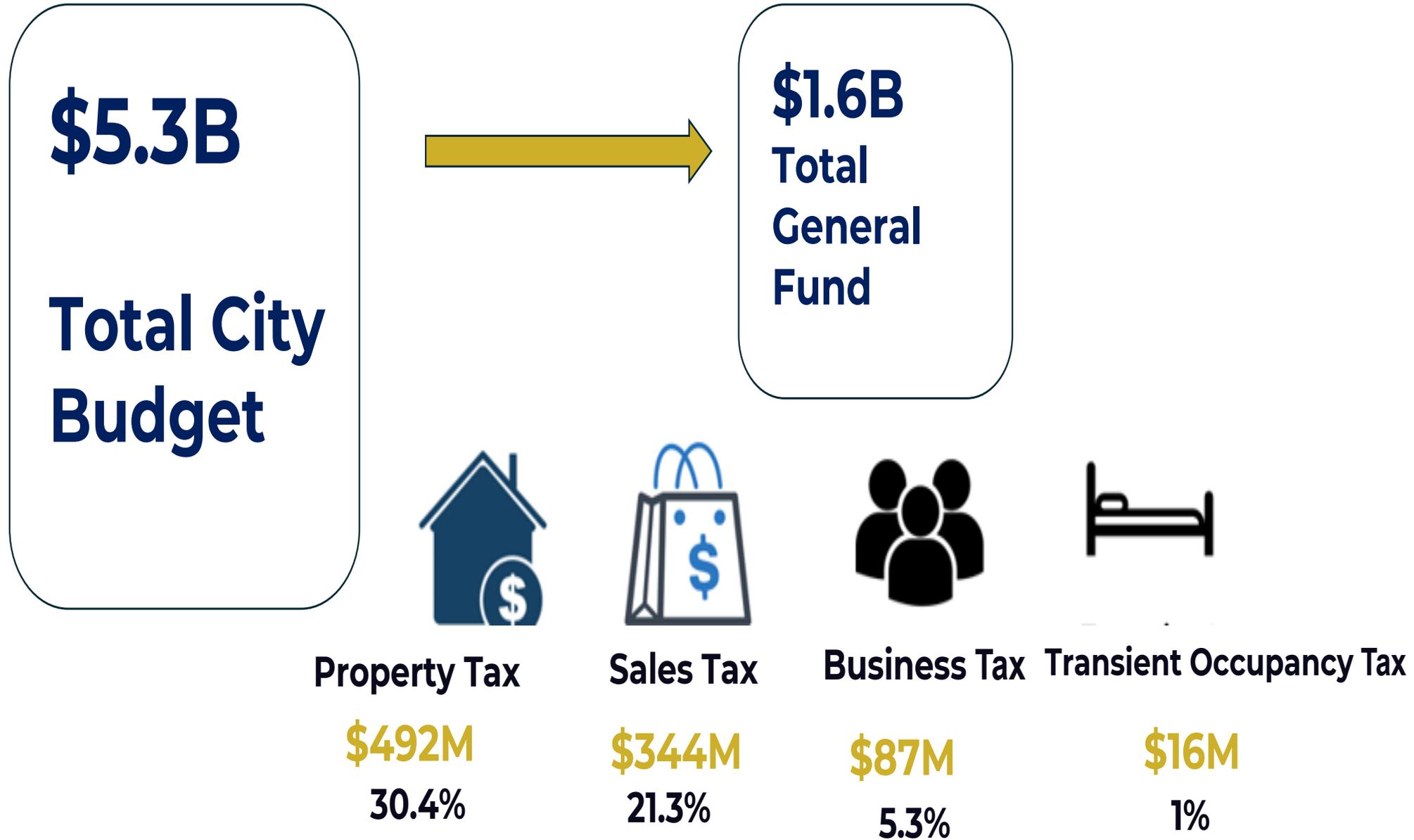
## Construction Valuation



# General Fund Revenue Sources

# Economically Sensitive General Fund Revenue Sources

## Proposed 2024-2025 Operating Budget

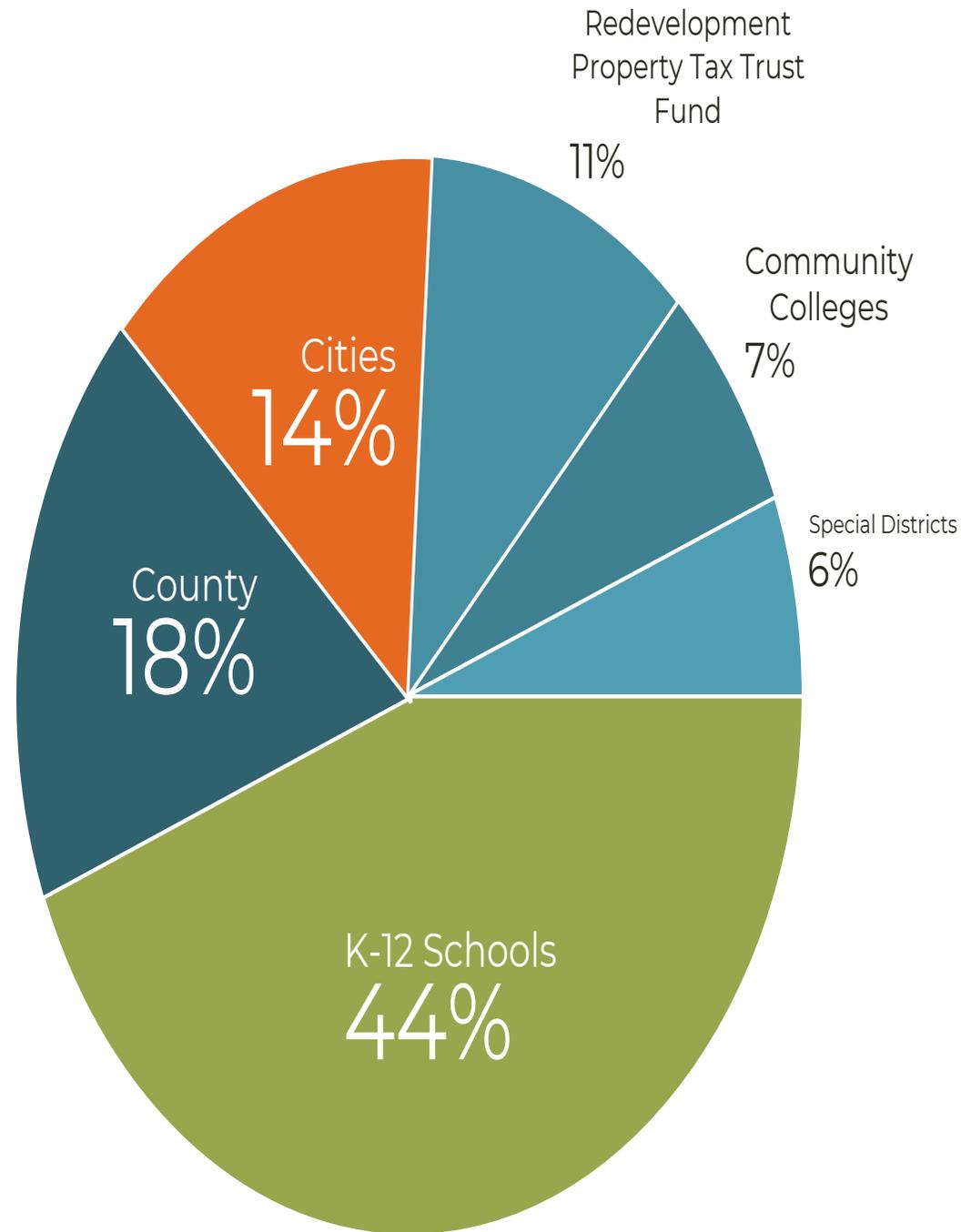


Total General Fund Balance include Beginning Fund Balance

\$492 million is 30.4% of the General Fund

## Property Tax

City of San Jose receives ~12-13% of the Countywide 1% Property Tax



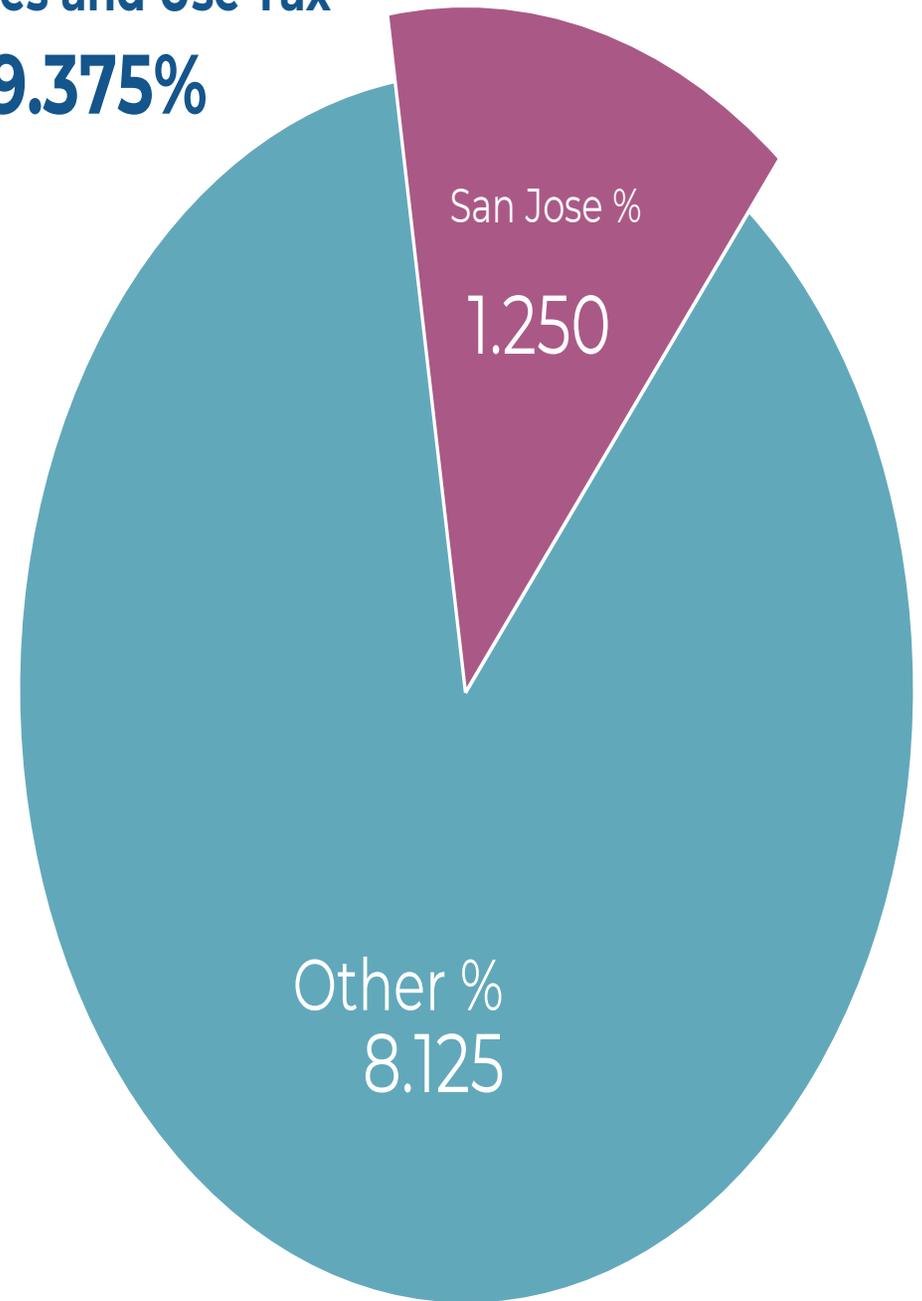
\$344 million is 21.3% of the General Fund

## Sales and Use Tax

City of San Jose receives 1.25% of the overall 9.375% statewide sales and use tax

### Sales and Use Tax

9.375%



# Fiscal Impacts of Land Use Decisions

# Key Economic Factors that Impact Local Revenue

## Property Tax

- Commercial Real Estate Market
- Residential Real Estate Market

## Sales Tax

- Employment Trends
- Consumer Spending Trends
- Industry Trends

## Business Tax

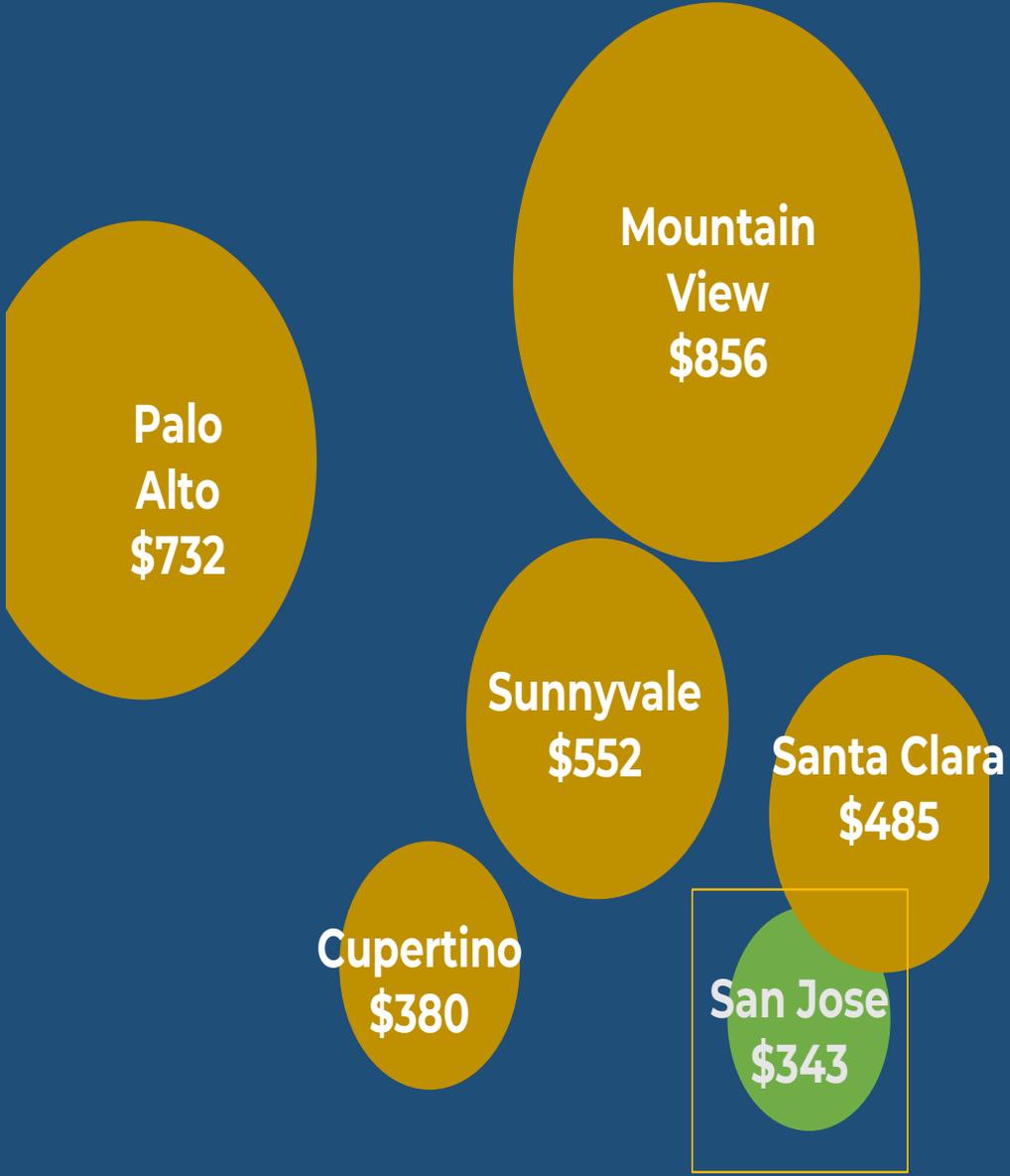
- New Business Development
  - Major and small employers

## Transient Occupancy Tax

- Hotel Occupancy
- Destination marketing, amenities, arts and culture

# San Jose has Lower Property and Sales Tax per Capita

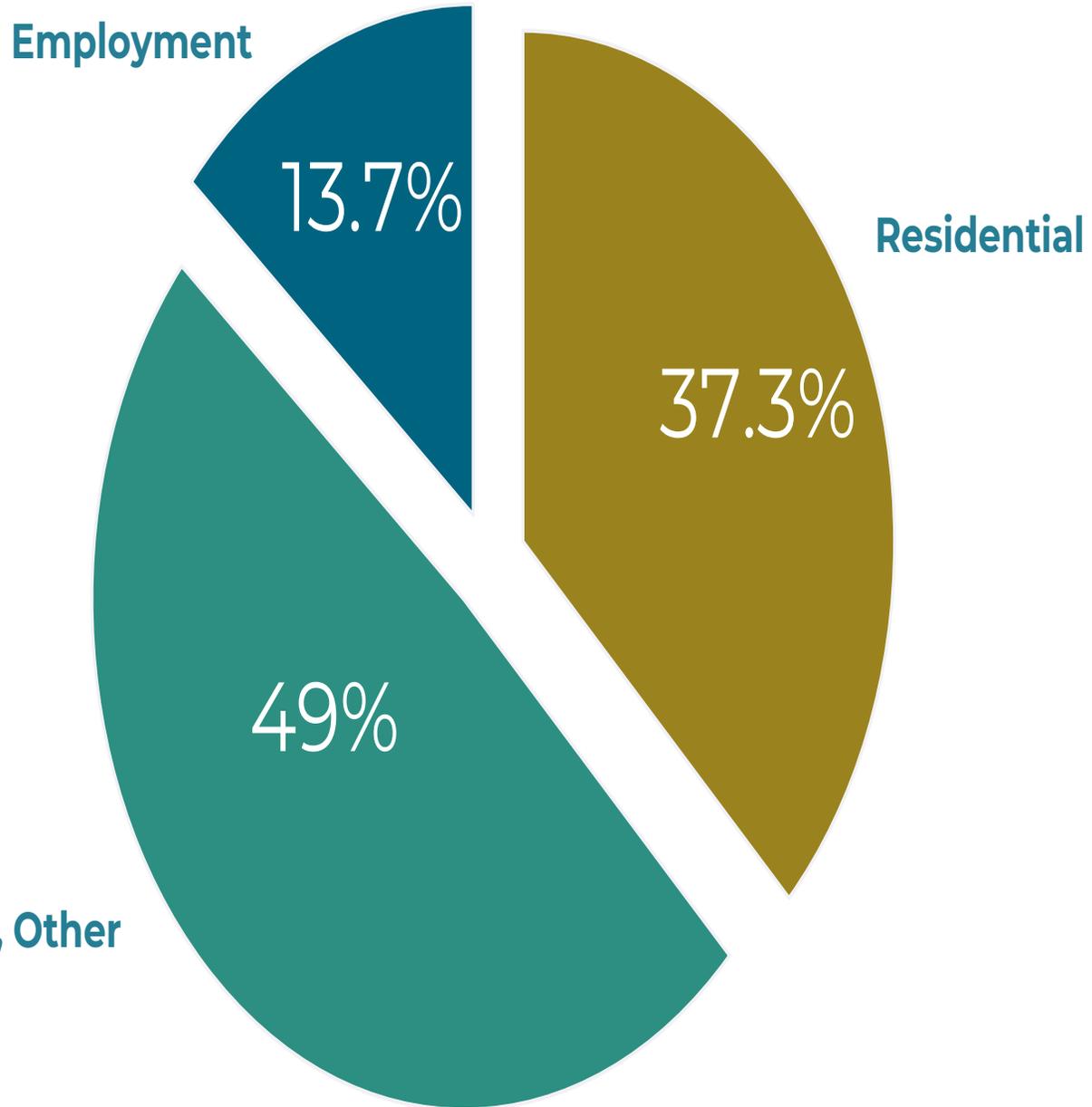
## Property Tax



## Sales Tax



# Incorporated City Land Area



# Implications

# Implications

- Structural deficit
- Service costs are outstripping revenues
- Need to develop and add more jobs
- Importance of employment lands
- Density

# COMMUNITY & ECONOMIC DEVELOPMENT 2024-2025 PROPOSED OPERATING BUDGET

## OUTCOMES:

- Thriving, Inclusive, and Attractive Communities and Vibrant Public Spaces
- Strong, Responsive, and Equitable Economy
- Accessible and Diverse Range of Housing and Business Opportunities

Rosalynn Hughey, Deputy City Manager and Acting Housing Director  
Nanci Klein, Office of Economic Development and Cultural Affairs Director  
Chris Burton, Planning, Building and Code Enforcement Director  
Matthew Loesch, Public Works Director  
Robert Sapien, Jr., Fire Chief



# COMMUNITY AND ECONOMIC DEVELOPMENT

# Core Services

## Office of Economic Development and Cultural Affairs

Arts and Cultural Development  
Business Development and Economic Strategy  
Real Estate Services  
Regional Workforce Development

## Planning, Building and Code Enforcement

Development Plan Review  
and Building Construction Inspection  
Citywide Land Use Planning

## Public Works

Regulate/Facilitate Private Development

## Fire

Fire Safety Code Compliance

## Housing

Affordable Housing Portfolio Management  
Housing Production and Preservation  
Neighborhood Investments  
Rent Stabilization and Tenant Protections

# COMMUNITY AND ECONOMIC DEVELOPMENT

## Program Samples\*

### Office of Economic Development and Cultural Affairs

Business Outreach and Assistance  
City Property Acquisition and Sales  
Outdoor Events  
Workforce Development Services

### Housing

Affordable Housing Development Loans  
Apartment Rent Ordinance Administration  
Community Development Block Grant  
Infrastructure Investments

### Public Works

Public Works Development Services

### Fire

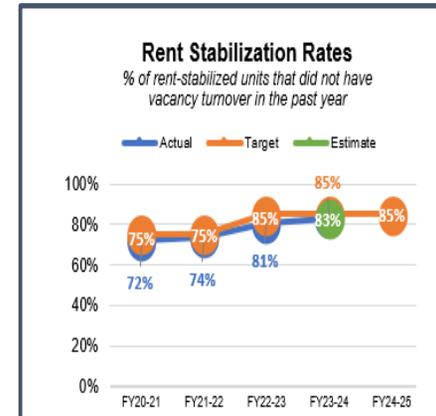
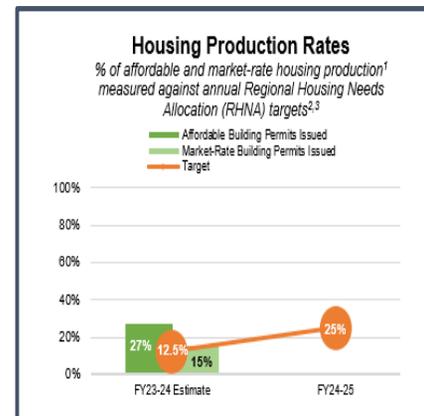
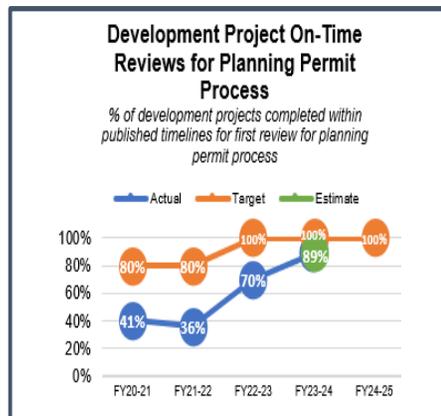
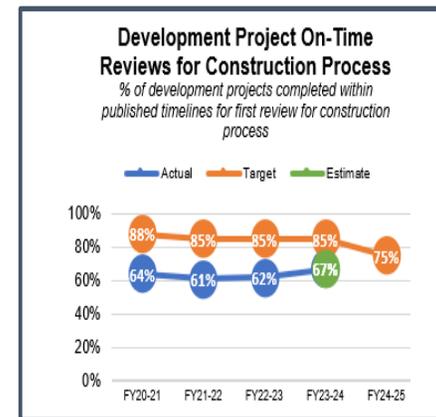
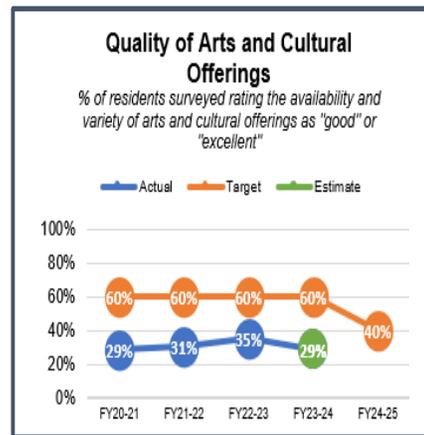
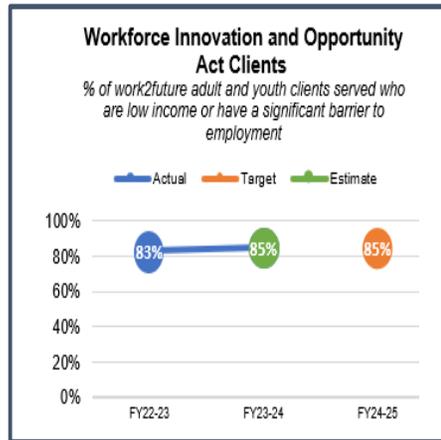
Fire Development Services

### Planning, Building and Code Enforcement

Building Development Services  
Planning Development Services  
Environmental Review  
and Historic Preservation  
Citywide Planning

\* For a complete list of programs, please refer to the 2024-2025 Proposed Operating Budget

# COMMUNITY AND ECONOMIC DEVELOPMENT PERFORMANCE MEASURE DASHBOARD



<sup>1</sup> The City uses building permit issued as the standard for unit production.

<sup>2</sup> RHNA is the part of the Housing Element process used to determine how many housing units each local government must plan for in its Housing Element. The current RHNA target for San José is 62,200 new housing units produced for the period from 2023 to 2031, which includes 34,486 overall for affordable housing units and 27,714 overall for market-rate housing units.

<sup>3</sup> Year 1 of the eight-year Housing Element cycle corresponds with 1/8th of the overall RHNA target being met.

# COMMUNITY AND ECONOMIC DEVELOPMENT 2024-2025 SERVICE DELIVERY HIGHLIGHTS



- Support Business Development and Improve Downtown Quality of Life
- Solutions-Oriented Fire Safety Code Compliance
- 2026 World Cup and Super Bowl Planning
- AI and Manufacturing Sector Incentives
- Ministerial Streamlined Approval Ordinance
- Tenant Preferences Program Implementation



# COMMUNITY AND ECONOMIC DEVELOPMENT

# Budget Summary

Department	2023-2024 Adopted	2024-2025 Forecast	2024-2025 Proposed	% Change from Forecast
OEDCA	\$74,830,235	\$66,014,094	\$69,190,326	-7.5%
Fire*	\$8,463,860	\$9,077,321	\$8,567,367	-5.6%
Housing	\$261,187,117	\$29,956,601	\$30,285,791	-88.4%
PBCE*	\$60,900,147	\$63,479,932	\$60,231,650	-1.1%
Public Works*	\$18,419,316	\$19,092,148	\$19,592,748	6.4%
<b>CSA Total</b>	<b>\$423,800,675</b>	<b>\$187,620,096</b>	<b>\$187,867,882</b>	<b>-55.7%</b>
<b>Positions</b>	<b>513.67</b>	<b>497.19</b>	<b>483.14</b>	<b>-5.9%</b>

\* The Fire, PBCE, and Public Works Departments have additional funding budgeted in the Non-Development Fire Safety/Hazardous Material Enforcement (Fire), Public Safety (Fire) and Neighborhood Services City Service Areas (PBCE, Public Works)

# COMMUNITY AND ECONOMIC DEVELOPMENT

## Proposed Budget Actions

Proposal Title	Amount	Previously Funded One-Time?
Business Development Support Funding (East SJ Biz Corridor Manager, Neighborhood Econ Grants, MicroBiz Grants, Storefronts, and Neighborhood Biz Districts)	\$1,225,368	Y & N
Downtown Improvement Funding (Downtown St Beautification and Downtown Peddler Mitigation)	\$500,000	Y & N
2026 Sporting Events Funding (SJ Sports Authority and City Prep for 2026 Sporting Events)	\$300,000	N
AI + Manufacturing Sector Incentives	\$250,000	N
General Plan Update - Environmental Justice Mandatory Element	\$375,000	N
Citywide Planning – Ordinance and Policy Staffing	(\$219,660)	
Workforce Development Staffing Realignment	(\$96,061)	
Vacant Position Elimination (Fire and PBCE)	(\$3,362,919)	

# COMMUNITY AND ECONOMIC DEVELOPMENT SUMMARY



- Fortify the Small Business Ecosystem
- Enhance Downtown Vibrancy and Entertainment
- Strengthen Business Development/Corporate Relations
- Implement Housing Element/Housing Catalyst Team Work Plan
- Award Affordable Housing Funding

# COMMUNITY & ECONOMIC DEVELOPMENT 2024-2025 PROPOSED OPERATING BUDGET

## OUTCOMES:

- Thriving, Inclusive, and Attractive Communities and Vibrant Public Spaces
- Strong, Responsive, and Equitable Economy
- Accessible and Diverse Range of Housing and Business Opportunities

Rosalynn Hughey, Deputy City Manager and Acting Housing Director  
Nanci Klein, Office of Economic Development and Cultural Affairs Director  
Chris Burton, Planning, Building and Code Enforcement Director  
Matthew Loesch, Public Works Director  
Robert Sapien, Jr., Fire Chief



# PUBLIC SAFETY

## 2024-2025 PROPOSED OPERATING BUDGET

### OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Robert Sapien, Jr. – Fire Chief

Paul Joseph – Acting Chief of Police

Jay McAmis– Office of Emergency Management Deputy Director

Eddie Aubrey – Independent Police Auditor



# PUBLIC SAFETY

# Core Services

## Fire Department

- Emergency Response
- Fire Prevention

## Independent Police Auditor

- Independent Police Oversight

## Office of Emergency Management

- City-Wide Emergency Management

## Police Department

- Crime Prevention and Community Education
- Respond to Calls for Service and Patrol Support
- Investigative Services
- Regulatory Services

# PUBLIC SAFETY

## Program Samples

### Fire Department

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Special Operations (HIT, USAR, and ARFF)
- Fire Sworn Training & Fire Safety Education, Review, and Inspections

### Office of Emergency Management

- City-Wide Emergency Management

### Independent Police Auditor

- Oversight of Police Misconduct Complaints & Public Outreach
- IPA Management & Administration

### Police Department

- Field Patrol
- Crime Prevention
- Crime Analysis
- Robbery
- Special Investigations

# PUBLIC SAFETY

## 2024-2025 SERVICE DELIVERY HIGHLIGHTS



- Respond to calls for service of essential emergency services (patrol, fire suppression, rescue, and emergency medical services) in a safe, efficient, and effective manner.
- Continue regional all-hazard emergency management planning, training, and exercises.
- Provide a police misconduct complaint process that is thorough, objective, and fair.
- Effectively investigate crimes and seek successful prosecution of suspects.
- Advance the deployment and use of technology to enhance the delivery of public safety services where possible.

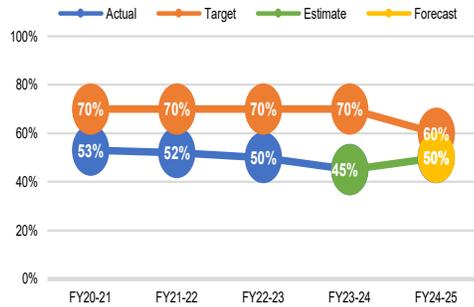


# PUBLIC SAFETY PERFORMANCE MEASURE DASHBOARD



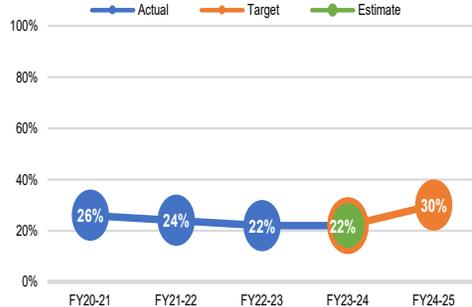
## Police Emergency Responsiveness

% of time the first dispatched Police unit arrives to Priority 1 calls in less than six minutes (present or imminent danger)



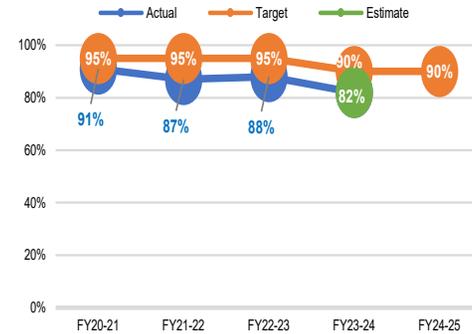
## Quality of Police Protection

% of residents surveyed who rate the quality of police protection in their neighborhood as "good" or "excellent"



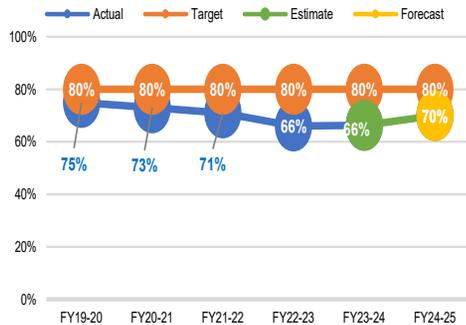
## Emergency Call for Service

% of 9-1-1 calls that are answered in less than 15 seconds



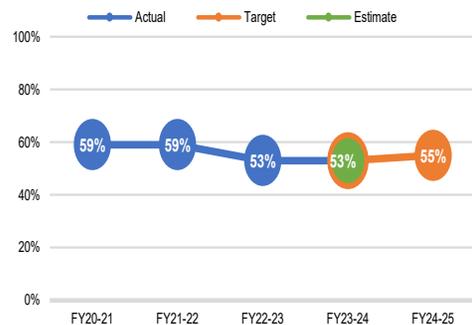
## Fire Emergency Responsiveness

% of time the initial responding Fire unit arrives to Priority 1 calls within eight minutes (red lights/siren)



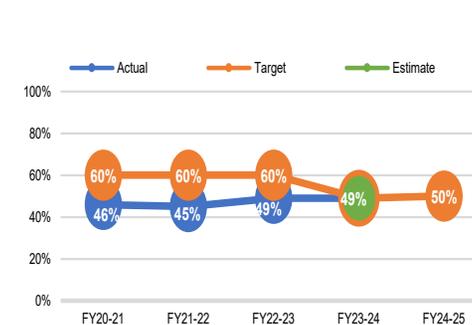
## Quality of Fire Protection and Prevention

% of residents surveyed who rate the quality of fire protection and prevention as "good" or "excellent"



## Resident Household Emergency Preparedness

% of residents surveyed rating of household preparedness for a natural disaster of other citywide emergency as "well prepared" or "somewhat prepared"



# PUBLIC SAFETY

# Budget Summary

Department	2023-2024 Adopted	2024-2025 Forecast	2024-2025 Proposed	% Change from Forecast
Fire*	\$307,279,940	\$303,038,414	\$306,300,106	1.1%
Independent Police Auditor	\$1,630,423	\$1,654,463	\$1,645,463	(-0.5%)
Police	\$530,584,269	\$540,732,757	\$542,540,307	0.3%
Office of the Emergency Management	\$4,248,899	\$2,704,297	\$2,851,297	5.4%
<b>CSA Total<sup>1</sup></b>	<b>\$844,043,531</b>	<b>\$848,129,931</b>	<b>\$853,337,173</b>	<b>0.6%</b>
<b>Positions</b>	<b>2,593.30</b>	<b>2,603.24</b>	<b>2,582.74</b>	<b>(0.8%)</b>

\* The Fire Department has additional funding budgeted in the Community and Economic Development City Service Area.

<sup>1</sup> 2023-2024 Adopted CSA Total includes \$300,000 of funding for Emergency Operations Center Relocation Capital Contributions in the Public Works Department.

# PUBLIC SAFETY

## Proposed Budget Actions

Proposal Title	Amount	Previously Funded One-Time?
Fire Station 32 Furniture, Fixtures and Equipment	\$2,270,000	
Police Backgrounding and Recruiting	\$1,422,000	Y
Emergency Plans & LISTOS Program	\$150,000	
Women Recruitment Efforts	\$100,000	
Ambulance Transport and User Fee Program	\$1,700,000 General Fund Revenue (offset by \$156,000 of admin costs)	
Police Department Sworn Staffing	(\$2,150,000)	
Community Service Officers Staffing	(\$1,283,442)	

# PUBLIC SAFETY SUMMARY



- Continue to provide high-quality fire suppression, rescue, emergency medical, and other related public assistance services.
- Continue to maintain the safety of residents throughout the City by keeping crime rates down, reducing and investigating crimes, and maintaining a vibrant, safe community.
- Continue to provide quality Police response to calls for service and maintain visible patrol throughout the City.
- Continue projects that support the integration of volunteer resources, improve support for our most vulnerable populations, and address the direct needs of the public following a disaster.
- Continue to provide civilian oversight of the Police misconduct complaint process to ensure its fairness, thoroughness, and objectivity.

# PUBLIC SAFETY

## 2024-2025 PROPOSED OPERATING BUDGET

### OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Robert Sapien, Jr. – Fire Chief

Paul Joseph – Acting Chief of Police

Jay McAmis– Office of Emergency Management Deputy Director

Eddie Aubrey – Independent Police Auditor



**FW: Subject: Item 3.3–Fund a TRUST field team in the FY2024 2025 Budget**

City Clerk &lt;city.clerk@sanjoseca.gov&gt;

Mon 5/6/2024 7:53 AM

To:Agendadesk &lt;Agendadesk@sanjoseca.gov&gt;

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**From:** Kathryn Hedges <[REDACTED]>**Sent:** Sunday, May 5, 2024 10:03 PM**To:** City Clerk <city.clerk@sanjoseca.gov>; District1 <district1@sanjoseca.gov>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; District3 <district3@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; District4 <District4@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; District5 <District5@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; District 6 <district6@sanjoseca.gov>; Davis, Dev <dev.davis@sanjoseca.gov>; District7 <District7@sanjoseca.gov>; Doan, Bien <Bien.Doan@sanjoseca.gov>; District8 <district8@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; District9 <district9@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; Batra, Arjun <arjun.batra@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>**Subject:** Subject: Item 3.3–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)

Dear Mayor, Vice Mayor, and Councilmembers:

I am a registered voter in District 3 near City Hall and a member of Showing Up for Racial Justice.

I am also Disabled and want to see the end of police injuring or killing people who need help in a mental health or substance abuse crisis. Yes, there are stories of police handling calls well and providing needed support. But there are a lot of calls where police either shot someone for noncompliance in a crisis (\$4.2 million in wrongful death settlements in the past year) or (as discussed at a recent public safety town hall) decided to "de-escalate" using non-lethal projectiles. That's not what mental health professionals mean by de-escalating a situation. They also wouldn't recommend handcuffing someone in crisis and throwing them in the back of a squad car for transport... which is what SJPD spends about 20-25% of their time doing. (It's department policy even if the subject is cooperative.)

Send the right responders to calls for medical crises: EMS for physical health crises and TRUST for mental health or substance use crises. Don't leave the City open to an ADA lawsuit by the ACLU for discrimination against people with mental health disabilities by refusing to fund adequate alternative responders--that could cost far more than \$2 million for another TRUST field team.

TRUST response times in Downtown San Jose are about an hour, because the current field teams are outside San José or barely inside the western border. We need a more centrally located team to improve response times in Downtown and the neighborhoods east to Alum Rock.

Giving TRUST more resources to respond to mental health calls will reduce the SJPD resources needed to respond to those calls. SJPD can spend more time on violent crime and major property crime instead of knocking down

mentally ill people with beanbag guns and transporting them to the psych ER. TRUST currently handles about 400 calls in San José each month (total around 600 across the county) so a fifth team would add about 150 more calls to their capacity per month. How much does it cost SJPD to handle that many mental health calls? How much can San José save by reducing liability for wrongful death cases?

Do the right thing for Disabled residents of San José and expand TRUST. It's just common sense.

Kind regards,

Kathryn Hedges



This message is from outside the City email system. Do not open links or attachments from untrusted sources.

## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 10:18 AM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Diane Guinta <[REDACTED]>  
**Sent:** Monday, May 6, 2024 10:04 AM  
**To:** City Clerk <city.clerk@sanjoseca.gov>  
**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

You don't often get email from [REDACTED]. [Learn why this is important](#)

Dear City Officials,

I am writing to support funding for the TRUST program. There is no reason for delay, this funding should not wait.

My perspective is as a volunteer chaplain with CIC in the Elmwood Jail and as a leader of a month-long rotating church homeless shelter that we host every year in August as part of a Bay Area shelter network run by LifeMoves. I have seen the police respond to mental health crises at our shelter, where many folks with mental illnesses and addiction problems come to sleep and eat good dinners and be in community with us. It is a complete waste of police officers' time that leads not only to a wasted resource for the community but a poor outcome for the person needing either de-escalation of a crisis by skilled people or a ride to a hospital. And for folks of color, they would rather suffer than risk the police being called.

Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022–a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

Sincerely yours,

Diane Guinta  
CIC volunteer chaplain , Elmwood Jail  
Host, Hotel de Zink Homeless Shelter  
Saint Mark's Episcopal Church, Palo Alto  
SURJ member

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## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 11:38 AM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Patty Linder <[REDACTED]>  
**Sent:** Monday, May 6, 2024 11:06 AM  
**To:** City Clerk <city.clerk@sanjoseca.gov>  
**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

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TRUST can't wait. Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022–a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

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## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 12:11 PM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Debora Ow <[REDACTED]>  
**Sent:** Monday, May 6, 2024 11:47 AM  
**To:** City Clerk <city.clerk@sanjoseca.gov>  
**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

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TRUST can't wait. Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022–a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

Many people have suffered at the hands of San Jose Police because they were having a break down and the police were ill equipped to handle it. How much has the city paid out as wrongful death settlements? Police time is better spent handling crime, not mental health issues. Another TRUST truck in San Jose will save money - and lives.

Sincerely,  
Debora Ow  
San Jose

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## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 12:24 PM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Karen Matsueda <[REDACTED]>  
**Sent:** Monday, May 6, 2024 12:08 PM  
**To:** City Clerk <city.clerk@sanjoseca.gov>; District1 <district1@sanjoseca.gov>; Kamei, Rosemary <Rosemary.Kamei@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; District3 <district3@sanjoseca.gov>; Torres, Omar <Omar.Torres@sanjoseca.gov>; District4 <District4@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; District5 <District5@sanjoseca.gov>; Ortiz, Peter <Peter.Ortiz@sanjoseca.gov>; District 6 <district6@sanjoseca.gov>; Davis, Dev <dev.davis@sanjoseca.gov>; District7 <District7@sanjoseca.gov>; Doan, Bien <Bien.Doan@sanjoseca.gov>; District8 <district8@sanjoseca.gov>; Candelas, Domingo <Domingo.Candelas@sanjoseca.gov>; District9 <district9@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; Batra, Arjun <arjun.batra@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>  
**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

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Even in light of the budget crunch for this coming fiscal year, funding an additional TRUST team for San Jose can't wait. Yes, it's an investment of resources. And the ROI - both short-term and long-term - should absolutely justify the expenditures.

My quirky, creative, and smart youngest brother has lived his whole adult life with a serious mental illness which, when he's off his meds, makes him unpredictable and frightening. In such an event, what he needs is the right type of response and responder - someone with experience and the mindset of a mental health professional rather than that of a control-and-subdue-at-all-costs law enforcer. This is precisely what shifting resources to TRUST will provide.

TRUST can't wait. Alternate crisis response can't wait. Given the findings of your own 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022–a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

Sincerely, Karen Matsueda, San Jose District 3

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## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 1:26 PM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Deborah St. Julien <[REDACTED]>  
**Sent:** Monday, May 6, 2024 1:18 PM  
**To:** City Clerk <city.clerk@sanjoseca.gov>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>  
**Cc:** pam.foley@sanjose.gov; Batra, Arjun <arjun.batra@sanjoseca.gov>; domingo.candelas@sanjose.gov; bien.doan@sanjose.gov; dev.davis@sanjose.gov; peter.ortiz@sanjose.gov; david.cohen@sanjose.gov; omar.torres@sanjose.gov; rosemary.kamei@sanjose.gov; mayoremail@sanjose.gov  
**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

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Dear Council Member Jimenez, Council Members of San Jose and Mayor,

I write as a 40 year resident of district 2, a homeowner, tax payer, and a deeply involved lay leader in my faith community and SURJ@SH.

I have a neighbor who is mentally unstable. If he goes into crisis, he needs the right responder like TRUST. He is one on the many lives expanding TRUST could save.

TRUST can't wait. Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022—a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

It is irresponsible to ignore the recent findings of the 911 analysis, that clearly pointed out how many calls made to 911 need a different response than police.

Courageous, strategic, data-based leadership calls for San Jose to focus on funding the proven, cost-effective alternative for mental health crises response - TRUST.

Sincerely,  
Deborah St. Julien  
Volunteer, faith community outreach, SURJ@SH  
District 2 homeowner, tax payer, neighbor  
Lay leader, Urban Sanctuary

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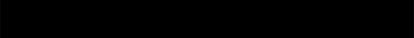
## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024 2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Mon 5/6/2024 3:30 PM

To:Agendadesk <Agendadesk@sanjoseca.gov>

-----Original Message-----

From: Mary Helen Doherty <

Sent: Monday, May 6, 2024 3:27 PM

To: City Clerk <city.clerk@sanjoseca.gov>

Subject: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

TRUST can't wait. Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense & a valuable preventio strategy. Funding alternate response is LONG OVERDUE–this was a Re-Imagining Public Safety recommendation back in 2022–a report that has not been acted on in any serious way. Funding TRUST will not only save the city money, but it will save lives. TRUST is public safety. Include funding for another SJ TRUST field team for TRUST in the 24-25 budget.

Your support for TRUST is a vote that will save lives!

Thank you

Mary Helen Doherty, Resident of District 3.

Sent from my iPhone

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## FW: May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

City Clerk <city.clerk@sanjoseca.gov>

Wed 5/8/2024 8:01 AM

To:Agendadesk <Agendadesk@sanjoseca.gov>

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**From:** Kim Guptill [REDACTED]

**Sent:** Tuesday, May 7, 2024 5:11 PM

**To:** City Clerk <city.clerk@sanjoseca.gov>; District1 <district1@sanjoseca.gov>; District2 <District2@sanjoseca.gov>; District3 <district3@sanjoseca.gov>; District4 <District4@sanjoseca.gov>; District5 <District5@sanjoseca.gov>; District 6 <district6@sanjoseca.gov>; District7 <District7@sanjoseca.gov>; District8 <district8@sanjoseca.gov>; District9 <district9@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; The Office of Mayor Matt Mahan <mayor@sanjoseca.gov>

**Subject:** May 8 Study Session for Public Safety–Fund a TRUST field team in the FY2024-2025 Budget

[External Email]

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Dear Mayor and Councilmembers:

You already know this: TRUST can't wait. Alternate crisis response can't wait. Given the findings of the 911 events report, funding another SJ TRUST field team is common sense. Funding alternate response is LONG OVERDUE – this was a Re-Imagining Public Safety recommendation back in 2022 – a report that has not been acted on in any serious way. Funding TRUST will not only save the City money, but it will save lives. TRUST is public safety. **Include funding for another SJ TRUST field team for TRUST in the 24-25 budget!**

Sincerely,

Kim Guptill  
District 6

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